## Moxa ToughNet Switch TN-5508/5510 Series

Layer 2 M12 managed 8/8+2G-port Ethernet Switches

## **User's Manual**

www.moxa.com/product

Second Edition, May 2010



# Moxa ToughNet Switch TN-5508/5510 Series User's Manual

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## Introduction

Welcome to the Moxa ToughNet Switch TN-5500 Series, a managed redundant Ethernet switch designed especially for connecting Ethernet-enabled devices for industrial field applications.			
The following topics are covered in this chapter:			
□ Overview			
☐ Package Checklist			
☐ Software Features			
☐ Recommended Optional Accessories			

#### **Overview**

The ToughNet TN-5508/5510 series M12 managed Ethernet switches are designed for industrial applications in harsh environments. The TN series switches use M12 and other circular connectors to ensure tight, robust connections, and guarantee reliable operation against environmental disturbances, such as vibration and shock. The wide selection of 12/24/36/48 VDC, 72/96/110 VDC, or 110/220 VDC/VAC dual redundant power supplies increases the reliability of your communications. The TN-5508 switches provide up to 8 fast Ethernet M12 ports. The TN-5510 switches provide up to 16 fast Ethernet M12 ports, and 2 ports on the bottom side to provide the Gigabit Ethernet interface with an optional bypass relay function.

Models with an extended operating temperature range of -40 to 75°C are also available. The TN-5508/5510 series Ethernet switches are compliant with EN50155/50121-3-2/50121-4 (railway applications), NEMA TS2 (traffic control systems), and e-Mark (vehicles) requirements, making the switches suitable for a variety of industrial applications.

## **Package Checklist**

The TN-5500 Series is shipped with the following items. If any of these items is missing or damaged, please contact your customer service representative for assistance.

- 1 Moxa ToughNet Switch TN-5500
- Hardware installation guide
- CD-ROM with user's manual, Windows utility, and SNMP MIB file
- Moxa product warranty statement
- M12-to-DB9 console port cable
- Panel mounting kit

#### **Software Features**

- IPv6 Ready logo awarded (IPv6 Logo Committee certified)
- IEEE 1588 PTP (Precision Time Protocol) for precise time synchronization of networks
- DHCP Option 82 for IP address assignment with different policies
- Modbus/TCP industrial Ethernet protocol
- Turbo Ring, Turbo Chain, and RSTP/STP (IEEE 802.1w/D)
- IGMP snooping, GMRP to filter multicast traffic from industrial Ethernet protocols
- IEEE 802.1Q VLAN, Port-based VLAN, GVRP for easier network planning
- QoS-IEEE 802.1p/1Q and TOS/DiffServ to increase determinism
- 802.3ad, LACP for bandwidth optimization
- IEEE 802.1X and https/SSL to enhance network security
- SNMP V1/V2c/V3 for different levels of network management
- RMON for efficient, proactive network monitoring
- Bandwidth management prevents unpredictable network status
- Lock port for authorized MAC address access only
- Port mirroring for online debugging
- Automatic warnings by exception through email, relay output
- Automatic recovery of connected device's IP addresses

- Line-swap fast recovery
- LLDP for automatic topology discovery in network management software
- Configurable by Web browser, Telnet/serial console, and Windows utility

## **Recommended Optional Accessories**

- **CBL-M23(FF5P)Open-BK-100-IP67:** 1-meter M23-to-5-pin power cable with IP67-rated female 5-pin M23 connector.
- **CBL-M12D(MM4P)/RJ45-100 IP67:** 1-meter M12-to-RJ45 Cat-5E UTP Ethernet cable with IP67-rated male 4-pin M12 D-coded connector.
- CBL-M12(FF5P)/OPEN-100 IP67: 1-meter M12-to-5-pin power cable with IP67-rated female 5-pin M12 A-coded connector.
- M12D-4P-IP68: Field-installable M12 D-coded screw-in connector, male 4-pin, IP68-rated.
- M12A-5P-IP68: Field-installable M12 A-coded screw-in connector, female 5-pin, IP68-rated.
- A-CAP-M12F-MIP67-PAK04: Cap for M12 A-coded 5-pin male connector, metal, IP67, 4 pieces in one pack.
- **DK-DC50131:** DIN-Rail mounting kit, 50 x 131 mm.

## **Getting Started**

This chapter explains the initial installation process for the TN-5500. There are three ways to access the TN-5500's configuration settings: the serial console, Telnet console, and web console. If you do not know the TN-5500's IP address, you can open the serial console by connecting the TN-5500 to a PC's COM port with a short serial cable. You can open the Telnet or web console over an Ethernet LAN or over the Internet.

The following topics are covered:

<b>RS-232</b> Console Configuration (115200, None, 8, 1, VT100)
Configuration by Telnet Console
Configuration by Web Browser
Disabling Telnet and Browser Access

## **RS-232 Console Configuration (115200, None, 8, 1, VT100)**

#### **NOTE**

- You cannot connect to the serial and Telnet console at the same time.
- You can connect to the web console and another console (serial or Telnet) at the same time. However, it is strongly recommended that you do NOT do so. Following this advice will allow you to maintain better control over the TN-5500's configuration.

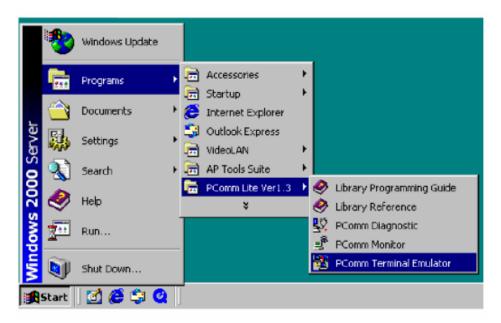
#### NOTE

We recommend using PComm Terminal Emulator when opening the serial console. This software can be downloaded free of charge from the Moxa website.

Before running PComm Terminal Emulator, use an M12 to DB9-F (or M12 to DB25-F) cable to connect the TN-5500's console port to your PC's COM port (generally COM1 or COM2, depending on how your system is set up).

After installing PComm Terminal Emulator, open the TN-5500's serial console as follows:

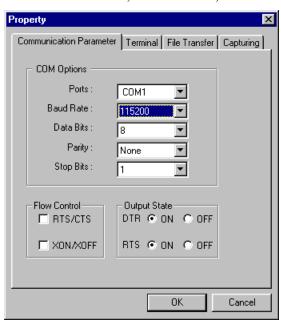
1. From the Windows desktop, click Start → Programs → PComm Lite 1.3 → Terminal Emulator.



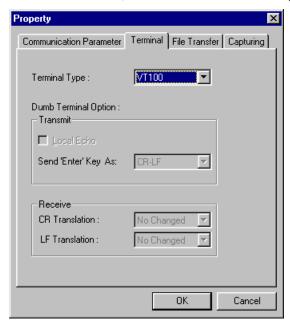
2. Select **Open** under the **Port Manager** menu to open a new connection.



3. The **Property** window should open. On the **Communication Parameter** tab for **Ports**, select the COM port that is being used for the console connection. Set the other fields as follows: 115200 for **Baud Rate**, 8 for **Data Bits**, **None** for **Parity**, and 1 for **Stop Bits**.



4. On the Terminal tab, select VT100 for Terminal Type. Click OK.



5. In the terminal window, the TN-5500 will prompt you to select a terminal type. Enter 1 to select ansi/vt100 and press Enter.

```
MOXA ToughNet Switch TN-5508
Console terminal type (1: ansi/vt100, 2: vt52) : 1
```

6. The serial console will prompt you to log in. Press **Enter** and select **admin** or **user**. Use the down arrow key on your keyboard to select the **Password** field and enter a password if desired. This password will be required to access any of the consoles (web, serial, Telnet). If you do not wish to create a password, leave the **Password** field blank and press **Enter**.

Model: TN-5508
Name: Moxa TN-5508,00000
Location: Switch Location

Firmware Version: V1.0
Serial No: 00000
IP: 192.168.127.253
MAC Address: 00-90-E8-55-10-08

+-----+ +-----| admin |-+ | Account : [admin] | user | | | Password : +-----+ |

7. The **Main Menu** of the TN-5500's serial console should appear. (In PComm Terminal Emulator, you can adjust the font by selecting **Font...** in the **Edit** menu.)

TN-5508 series V1.0

8. Use the following keys on your keyboard to navigate the TN-5500's serial console:

Key	Function
Up, down, right, left arrow keys Tab	Move the onscreen cursor
Enter	Display and select options
Space	Toggle options
Esc	Previous menu

## **Configuration by Telnet Console**

You may open the TN-5500's Telnet or web console over a network. This requires that the PC host and TN-5500 are on the same logical subnet. You may need to adjust your PC host's IP address and subnet mask. By default, the TN-5500's IP address is 192.168.127.253 and TN-5500's subnet mask is 255.255.255.0 (for a Class C network). This means that your PC's IP address must be set to 192.168.127.xxx with a subnet mask of 255.255.255.0.

#### **NOTE**

To connect to the TN-5500's Telnet or web console, your PC host and the TN-5500 must be on the same logical subnet.

#### **NOTE**

When connecting to the TN-5500's Telnet or web console, first connect one of TN-5500's Ethernet ports to your Ethernet LAN or directly to your PC's Ethernet port. You may use either a straight-through or cross-over Ethernet cable.

#### NOTE

The TN-5500's default IP address is 192.168.127.253.

After making sure that the TN-5500 is connected to the same LAN and logical subnet as your PC, open the TN-5500's Telnet console as follows:

1. Click **Start** → **Run** from the Windows Start menu. Telnet to the TN-5500's IP address from the Windows **Run** window. You may also issue the Telnet command from a DOS prompt.



2. In the terminal window, the Telnet console will prompt you to select a terminal type. Type 1 to choose ansi/vt100, and then press Enter.

```
MOXA ToughNet Switch TN-5508
Console terminal type (1: ansi/vt100, 2: vt52) : 1
```

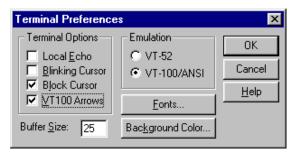
3. The Telnet console will prompt you to log in. Press **Enter** and select **admin** or **user**. Use the down arrow key on your keyboard to select the **Password** field and enter a password if desired. This password will be required to access any of the consoles (web, serial, Telnet). If you do not wish to create a password, leave the **Password** field blank and press **Enter**.

```
Model:
                    TN-5508
Name :
                    Moxa TN-5508,00000
Location :
                    Switch Location
Firmware Version :
                    V1.0
Serial No :
                    00000
IP:
                     192.168.127.253
MAC Address :
                    00-90-E8-55-10-08
                        admin
  Account
              [admin] user
 | Password :
```

4. The **Main Menu** of the TN-5500's Telnet console should appear.

```
TN-5508 series V1.0
1.Basic Settings
                        - Basic settings for network and system parameter.
2.Port Trunking
                        - Allows multiple ports to be aggregated as a link.
3.SNMP Settings
                        - The settings for SNMP.
4.Comm. Redundancy
                          Establish Ethernet communication redundant path.
5.Traffic Prioritization— Prioritize Ethernet traffic to help determinism.
.Virtual LAN
                        - Set up a ULAN by IEEE802.1Q ULAN or Port-based ULAN.
7.Multicast Filtering
                          Enable the multicast filtering capability.
B.Bandwidth Management
                          Restrict unpredictable network traffic.
P.Port Access Control
                          Port access control by IEEE802.1X or Static Port Lock.
.Auto Warning
                          Warning email and/or relay output by events.
b.Line Swap
                          Fast recovery after moving devices to different ports.
.Set Device IP
                          Assign IP addresses to connected devices.
d.Diagnosis
                        - Ping command and the settings for Mirror port, LLDP.
.Monitor
                        - Monitor a port and network status.
 .MAC Address Table
                        - The complete table of Ethernet MAC Address List.
g.System log
                        - The settings for Syslog and Event log.
h.Exit
                        - Exit
              - Use the up/down arrow keys to select a category,
                        and then press Enter to select.
```

- 5. In the terminal window, select **Preferences...** from the **Terminal** menu on the menu bar.
- The Terminal Preferences window should appear. Make sure that VT100 Arrows is checked.



7. Use the following keys on your keyboard to navigate the TN-5500's Telnet console:

Key	Function
Up, down, right, left arrow keys Tab	Move the onscreen cursor
Enter	Display and select options
Space	Toggle options
Esc	Previous menu

**NOTE** The Telnet console looks and operates in precisely the same manner as the serial console.

## **Configuration by Web Browser**

The TN-5500's web console is a convenient way to modify the configuration and access the built-in monitoring and network administration functions. You can open the TN-5500's web console using a standard web browser such as Internet Explorer or Netscape.

**NOTE** To connect to the TN-5500's Telnet or web console, your PC host and the TN-5500 must be on the same logical subnet.

**NOTE** If the TN-5500 is configured for other VLAN settings, you must make sure your PC host is on the management VLAN.

When connecting to the TN-5500's Telnet or web console, first connect one of TN-5500's Ethernet ports to your Ethernet LAN or directly to your PC's Ethernet port. You may use either a straight-through or cross-over Ethernet cable.

#### **NOTE** The TN-5500's default IP address is **192.168.127.253**.

After making sure that the TN-5500 is connected to the same LAN and logical subnet as your PC, open the TN-5500's web console as follows:

Point your web browser to the TN-5500's IP address by entering it in the Address or URL field.

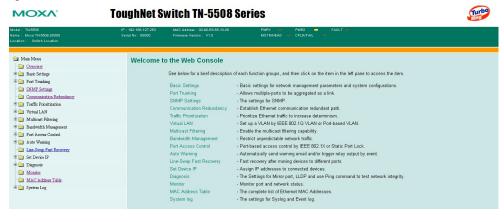


2. The TN-5500's web console will open, and you will be prompted to log in. Select the login account (admin or user) and enter the **Password**. This password will be required to access any of the consoles (web, serial, Telnet). If you do not wish to create a password, leave the **Password** field blank and press **Enter**.



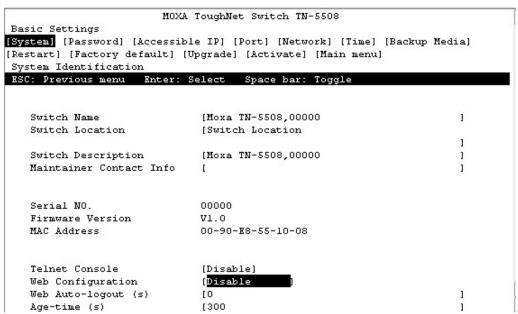
**NOTE** By default, no password is assigned to the TN-5500's web, serial, and Telnet consoles.

3. After logging in, you may need to wait a few moments for the web console to appear. Use the folders in the left navigation panel to navigate between different pages of configuration options.



## **Disabling Telnet and Browser Access**

If you are connecting the TN-5500 to a public network but do not intend to manage it over the network, we suggest disabling both the Telnet and web consoles. This is done through the serial console, by navigating to **System Identification** under **Basic Settings**. Disable or enable the **Telnet Console** and **Web Configuration** as shown below:



## **Featured Functions**

This chapter explains how to access TN-5500's various configuration, monitoring, and administration functions. These functions can be accessed by serial, Telnet, or web console. The serial console can be used if you do not know TN-5500's IP address and requires that you connect the TN-5500 to a PC COM port. The Telnet and web consoles can be opened over an Ethernet LAN or the Internet.

The web console is the most user-friendly way to configure TN-5500. In this chapter, we use the web console interface to introduce the functions. There are only a few differences between the web console, serial console, and Telnet console.

<b>Configuring Basic Settings</b>
Using Port Trunking
Configuring SNMP
<b>Using Communication Redundancy</b>
<b>Using Traffic Prioritization</b>
Using Virtual LAN
Using Multicast Filtering
<b>Using Bandwidth Management</b>
<b>Using Port Access Control</b>
Using Auto Warning
Using Line-Swap-Fast-Recovery
<b>Using Set Device IP</b>
Using Diagnosis
Using Monitor
Using the MAC Address Table
<b>Using Event Log</b>
Using Syslog
Using HTTPS/SSL

The following topics are covered in this chapter:

## **Configuring Basic Settings**

Basic Settings includes the most common settings required by administrators to maintain and control the TN-5500.

## System Identification

System Identification items are displayed at the top of the web console and will be included in alarm emails. You can set the System Identification items to make it easier to identify different switches that are connected to your network.



#### Switch Name

Setting	Description	Factory Default
Max. 30 characters	This option is useful for differentiating between the roles or applications of different units. Example: Factory Switch 1.	Managed Redundant Switch [Serial no. of this switch]

#### Switch Location

Setting	Description	Factory Default
Max. 80	This option is useful for differentiating between	Switch Location
characters	the locations of different units.	
	Example: production line 1.	

#### Switch Description

Setting	Description	Factory Default
Max. 30	This option is useful for recording a more	None
characters	detailed description of the unit.	

#### Maintainer Contact Info

Setting	Description	Factory Default
Max. 30	This option is useful for providing information	None
	about who is responsible for maintaining this unit and how to contact this person.	

#### Web Configuration

Setting	Description	Factory Default
http or https/ disable	Use this to enable or disable the Web management function.	http or https

#### Web Auto-logout(s)

Setting	Description	Factory Default
	This specifies the timer in seconds for auto-logout of the Web console if the user has not operated it.	0 for disable this function

#### Age Time(s)

Setting	Description	Factory Default
Age timer	This specifies the timer in seconds for the	300
	switch to flush its MAC address table.	

#### **Password**

The TN-5500 provides two levels of configuration access. The **admin** account has read/write access of all configuration parameters, and the **user** account has read access only. The **user** account can only view the configuration, but will not be able to make modifications.



## A

#### **ATTENTION**

By default, no password is assigned to the TN-5500's web, Telnet, and serial consoles. If a password is assigned, you will be required to enter the password when you open the serial console, Telnet console, or Web console.

#### Account

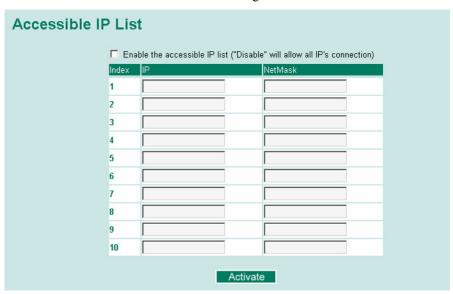
Setting	Description	Factory Default
Admin	This account can <b>modify</b> the TN-5500's configuration.	admin
User	This account can only <b>view</b> the TN-5500's configurations.	aumm

#### **Password**

Setting	Description	Factory Default
Old password (max. 16 characters)	Enter the current password	None
New password (Max. 16 characters)	Enter the desired new password. Leave it blank if you want to remove the password.	None
Retype password (Max. 16 characters)	Enter the desired new password again. Leave it blank if you want to remove the password.	None

#### Accessible IP

The TN-5500 uses an IP address-based filtering method to control access.



You may add or remove IP addresses to limit access to the TN-5500. When the accessible IP list is enabled, only addresses on the list will be allowed access to the TN-5500. Each IP address and netmask entry can be tailored for different situations:

#### • Grant access to one host with a specific IP address

For example, enter IP address 192.168.1.1 with netmask 255.255.255.255 to allow access to 192.168.1.1 only.

#### • Grant access to any host on a specific subnetwork

For example, enter IP address 192.168.1.0 with netmask 255.255.255.0 to allow access to all IPs on the subnet defined by this IP address/subnet mask combination.

#### Grant acces to all hosts

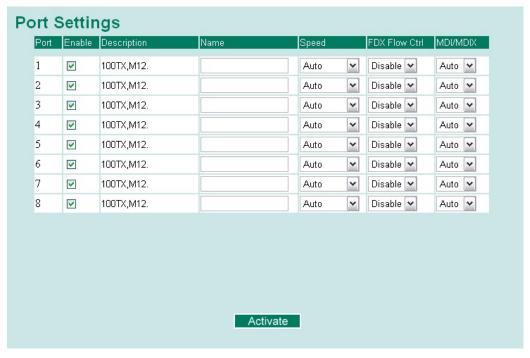
Make sure the accessible IP list is not enabled. Remove the checkmark from **Enable the accessible IP list**.

The following table shows additional configuration examples:

<b>Hosts That Need Access</b>	Input Format
Any host	Disable
192.168.1.120	192.168.1.120 / 255.255.255.255
192.168.1.1 to 192.168.1.254	192.168.1.0 / 255.255.255.0
192.168.0.1 to 192.168.255.254	192.168.0.0 / 255.255.0.0
192.168.1.1 to 192.168.1.126	192.168.1.0 / 255.255.255.128
192.168.1.129 to 192.168.1.254	192.168.1.128 / 255.255.255.128

## **Port Settings**

**Port Settings** are included to give the user control over port access, port transmission speed, flow control, and port type (MDI or MDIX).



Note: Ports E1 and E2 on the bottom of the unit correspond to ports 17 and 18 in the configuration pages in this user's manual.

#### Enable

Setting	Description	Factory Default
Checked	This allows data transmission through the port.	Enabled
Unchecked	This immediately shuts off port access.	Eliaolea



#### **ATTENTION**

If a connected device or sub-network is wreaking havoc on the rest of the network, the **Disable** option under **Advanced Settings/Port** gives the administrator a quick way to shut off access through this port immediately.

#### Description

Setting	Description	Factory Default
Media type	This displays the media type for each port.	N/A

#### Name

Setting	Description	Factory Default
Max. 63 characters	This specifies an alias for the port to help administrators differentiate between different ports. Example: PLC 1	None

#### Speed

Setting	Description	Factory Default
Auto	This allows the port to use the IEEE 802.3u protocol to negotiate with connected devices. The port and connected devices will determine the best speed for that connection.	
1000M-Full		
1000M-Half		Auto
100M-Full	Choose one of these fixed speed options if the connected Ethernet device has trouble	
100M-Half	auto-negotiating for line speed.	
10M-Full		
10M-Half		

#### FDX Flow Ctrl

This setting enables or disables flow control for the port when the port's **Speed** is set to **Auto**. The final result will be determined by the **Auto** process between the TN-5500 and connected devices.

Setting	Description	Factory Default
Enable	This enables flow control for this port when the port's <b>Speed</b> is set to <b>Auto</b> .	Disable
Disable	This disables flow control for this port when the port's <b>Speed</b> is not set to <b>Auto</b> .	Disaute

#### MDI/MDIX

Setting	Description	Factory Default
Auto	This allows the port to auto-detect the port type of the connected Ethernet device and change the port type accordingly.	
MDI	Choose MDI or MDIX if the connected Ethernet	Auto
MDIX	device has trouble auto-negotiating for port type.	

## **Network Settings**

The **Network Parameters** configuration allows users to configure both IPv4 and IPv6 parameters for management access over the network. This Moxa Ethernet switch supports both IPv4 and IPv6, and can be managed through either of these address types. An explanation of each configuration item follows.

Network Parameters	
General Settings	
IPv4	
Auto IP Configuration	Disable ▼
Switch IP Address	192.168.127.253
Switch Subnet Mask	255.255.255.0
Default Gateway	
1st DNS Server IP Address	
2nd DNS Server IP Address	
IPv6	
Global Unicast Address Prefix	
Global Unicast Address	::
Link-Local Address	fe80::290:e8ff.fe00:1122
	Activate

#### IPv4

Auto IP Configuration

Setting	Description	Factory Default
Disable	Select this to set the TN-5500's IP address manually assigned in the "Switch IP Address" field.	
By DHCP	The TN-5500's IP address will be assigned automatically by the network's DHCP server.	Disable
By BootP	The TN-5500's IP address will be assigned automatically by the network's BootP server.	

#### **NOTE**

- 1. The TN-5500 Series is equipped with a "Hardware-based IP configuration" feature through the 3 rotary switches physically mounted on the product's front panel. Please reference the Hardware Installation Guide for how to configure.
- 2. "Hardware-based IP configuration" is enabled only when the 3 rotary switches are set in valid values ranging from 001 to 254. The TN-5500's IP address will be configured as "192.168.127.XXX", where "XXX" is the valid value set on the 3 rotary switches.
- 3. If "Hardware-based IP configuration" is enabled, it overrides the "Auto IP Configuration" described in this section.
- 4. Disable "**Hardware-based IP configuration**" by setting the 3 rotary switches with value 000 (factory default).
- 5. If the value of the 3 rotary switches is invalid (255 to 999), TN-5500 uses the fixed IP address 192.168.127.253 by default.

#### Switch IP Address

Setting	Description	Factory Default	ı
IP address for the TN-5500	This assigns the TN-5500's IP address on a TCP/IP network.	192.168.127.253	ı

#### Switch Subnet Mask

Setting	Description	Factory Default
TN-5500	This identifies the type of network to which the TN-5500 is connected (e.g., 255.255.0.0 for a Class B network, or 255.255.255.0 for a Class C network).	255.255.255.0

#### Default Gateway

Setting	Description	Factory Default
IP address for gateway	This specifies the IP address of the router that	None
	connects the LAN to an outside network.	

#### DNS IP Address

Setting	Description	Factory Default
IP address for DNS server	This specifies the IP address of the DNS server used by your network. After specifying the DNS server's IP address, you can use the TN-5500's URL (e.g., www.tn.company.com) to open the web console instead of entering the IP address.	None
IP address for 2nd DNS server	This specifies the IP address of the secondary DNS server used by your network. The TN-5500 will use the secondary DNS server if the first DNS server fails to connect.	None

#### IPv6

IPv6 settings include two distinct address types: Link-Local Unicast address and Global Unicast address. A Link-Local address makes the switch accessible over IPv6 for all devices attached to the same local subnet. To connect to a larger network with multiple segments, the switch must be configured with a Global Unicast address.



Global Unicast Address Prefix (Prefix Length: 64 bits)

Setting	Description	Factory Default
Global Unicast Address	The prefix value must be formatted according	None
Prefix	to RFC 2373 "IPv6 Addressing Architecture,"	
	using 8 colon-separated 16-bit hexadecimal	
	values. One double colon may be used in the	
	address to indicate the appropriate number of	
	zeros required to fill the undefined fields.	

#### **Global Unicast Address**

Setting	Description	Factory Default
None	Displays the IPv6 Global Unicast address. The network portion of Global Unicast address can be configured by specifying the Global Unicast Prefix and using a EUI-64 interface ID in the low order 64 bits. The host portion of Global Unicast address is automatically generated using the modified EUI-64 form of the interface identifier (Switch's MAC address).	

#### Link-Local Address

Setting	Description	Factory Default
None	The network portion of Link-Local address is FE80 and the host portion of Link-Local address is automatically generated using the modified EUI-64 form of the interface identifier (Switch's MAC address).	FE80: (EUI-64 form of the MAC address)

#### Neighbor Cache

Setting	Description	Factory Default
None	The information in the neighbor cache that	None
	includes the neighboring node IPv6 address, the	
	corresponding Link-Layer address, and current	
	state of the entry.	

## **Neighbor Cache**

An IPv6 node uses a Neighbor Cache table to keep track of active and reachable neighbors. The table contains entries about individual neighbors to which traffic has been sent recently.



Setting	Description
IPv6 Address	The neighbor's on-link unicast IP address.
Link Layer (MAC) Address	The neighbor's link layer (MAC) address.
State	The neighbor's reachability state defined in RFC2461. There are five possible values: Incomplete, Reachable, Stale, Delay, Probe.

## System Time Settings

System Time Settings	
Current Time	00 : 03 : 28 (ex: 04:00:04)
Current Date	1970 / 01 / 01 (ex: 2002/11/13)
Daylight Saving Time	Month Week Day Hour
Start Date	v v v
End Date	• • •
Offset	0 v hour(s)
	Activate
	Activate
System Up Time	0d0h3m28s
Time Zone	(GMT)Greenwich Mean Time: Dublin, Edinburgh, Lisbon, London ▼
1st Time Server IP/Name	time.nist.gov
2nd Time Server IP/Name	
Time Server Query Period	600 sec
NTP/SNTP server enable	
	Activate
	Activate

The TN-5500 has a time calibration function based on information from an NTP server or user specified time and date. Functions such as automatic warning emails can therefore include time and date stamp.

#### **NOTE**

The TN-5500 does not have a real time clock. The user must update the **Current Time** and **Current Date** to set the initial time for TN-5500 after each reboot, especially when there is no NTP server on the LAN or Internet connection.

#### **Current Time**

Setting	Description	Factory Default
User-specified time	This allows configuration of the local time in	None
	local 24-hour format.	

#### **Current Date**

Setting	Description	Factory Default
User-specified date	This allows configuration of the local date in yyyy-mm-dd format.	None

## **Daylight Saving Time**

The Daylight Saving Time settings are used to automatically offset the TN-5500's time forward according to national standards.

#### Start Date

Setting	Description	Factory Default
User-specified date	This specifies the date that Daylight Savings Time begins.	None

#### **End Date**

Setting	Description	Factory Default
User-specified date	This specifies the date that Daylight Savings	None
_	Time ends.	

#### Offset

Setting	Description	Factory Default
User-specified hour	This specifies the number of hours that the time should be offset forward during Daylight Savings Time.	None

#### System Up Time

This indicates how long the TN-5500 remained up since the last cold start. The up time is indicated in seconds.

#### Time Zone

Setting	Description	Factory Default
Time zone	This specifies the time zone, which is used to determine the local time offset from GMT (Greenwich Mean Time).	GMT (Greenwich Mean Time)

#### **NOTE**

Changing the time zone will automatically correct the current time. Make sure to set the time zone before setting the time.

#### Time Server IP/Name

Setting	Description	Factory Default
IP address or name of time server	This is the IP or domain address (e.g., 192.168.1.1, time.stdtime.gov.tw, or time.nist.gov).	None
IP address or name of secondary time server	The TN-5500 will try to locate the secondary NTP server if the first NTP server fails to connect.	Tronc

#### Time Server Query Period

Setting	Description	Factory Default
Query period	This parameter determines how frequently the time is updated from the NTP server.	600 seconds

#### Enable NTP/SNTP Server

Setting	Description	Factory Default
Enable/Disable	This enables or disables NTP or SNTP server.	Disable

### Configuring IEEE 1588/PTP

Time may be accomplished using the IEEE Standard for a Precision Clock Synchronization Protocol for Networked Measurement and Control Systems (IEEE 1588-2008) to synchronize real-time clocks incorporated within each component of the electrical power system in power automation applications.

IEEE 1588, published in November 2002, is a new technology that expands the performance capabilities of Ethernet networks for measurement and control over a communication network. In recent years, an increasing number of electrical power systems have been utilizing a more distributed architecture and less stringent timing specifications. IEEE 1588 establishes a master-slave relationship between the clocks, and enforces the specific timing requirements. All devices ultimately derive their time from a clock known as the grandmaster clock. In its basic form, the protocol is intended to be administration free.

#### How does an Ethernet switch affect 1588 synchronization?

An Ethernet switch potentially introduces multi-microsecond fluctuations in the latency between the 1588 grandmaster clock and a 1588 slave clock. Uncorrected these fluctuations will cause synchronization errors. The magnitude of these fluctuations depend on the design of the Ethernet switch and the details of the communication traffic. Experiments with prototype implementations of IEEE 1588 indicate that with suitable care the effect of these fluctuations can be successfully managed. For example, use of appropriate statistics in the 1588 devices to recognize significant fluctuations and use suitable averaging techniques in the algorithms controlling the correction of the local 1588 clock will achieve the highest time accuracy.

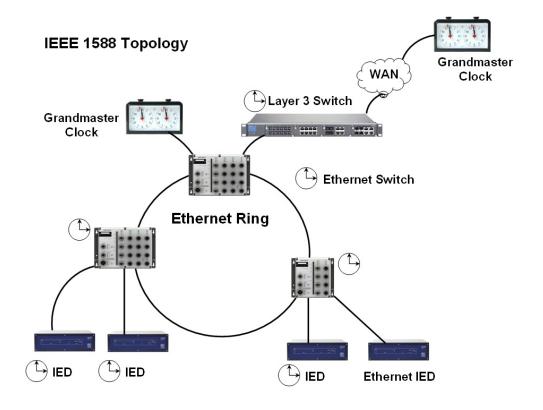
## Can Ethernet switches be designed to avoid the effects of these fluctuations?

A switch may be designed to support IEEE 1588 while avoiding the effects of queuing. In this case two modifications to the usual design of an Ethernet switch are necessary:

- The Boundary Clock functionality defined by IEEE 1588 must be implemented in the switch, and
- The switch must be configured such that it does not pass IEEE 1588 message traffic using the normal communication mechanisms of the switch.

Such an Ethernet switch will synchronize clocks directly connected to one of its ports to the highest possible accuracy.

## Basic Ethernet Communication with IEEE 1588 PTP Topology in Power Automation.





## **PTP Setting**

#### Operation IEEE 1588/PTP

Setting	Description	Factory Default
Operation	Disable or enable IEEE 1588(PTP) operation	Disable

### Configuration IEEE 1588/PTP

Setting	Description	Factory Default
Clock Mode	Support software-based IEEE 1588(PTP) mode	Disable
Sync Interval	Period for sending synchronization message (in seconds)	Disable
Subdomain Name	Support _DFLT(Default) domain only	_DFLT

#### Status

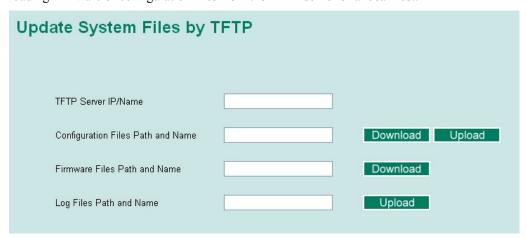
Setting	Description	Factory Default
Offset To Master(nsec)	The deviation between local time and the reference clock in nanoseconds.	
Grandmaster UUID	When the clock has a port in the PTP_SLAVE state, this member's value shall be the value of the grand master Clock UUID field of the last Sync message received from the parent of the slave port.	
Parent UUID	When the clock has a port in the PTP_SLAVE state, this member's value shall be the value of the source UUID field of the last Sync message received from the parent of the slave port.	
Clock Stratum	The stratum number describes one measure of the quality of a clock. Each clock shall be characterized by a stratum number to be used by the best master clock algorithm as one parameter of clock quality.	4
Clock Identifier	Properties of the clock.	DFLT

#### PTP Port Settings

Setting	Description	Factory Default
Port Enable	Enable or disable PTP port operation.	None
Port Status	Display PTP port real status.	PTP_DISABLED

## System File Update—By Remote TFTP

The TN-5500 supports saving your configuration or log file to a remote TFTP server or local host. Other TN-5500 switches can also load the configuration at a later time. The TN-5500 also supports loading firmware or configuration files from the TFTP server or a local host.



#### TFTP Server IP/Name

Setting	Description	Factory Default
IP address of TFTP server	This specifies the IP address or name of the remote TFTP server. This must be specified before downloading or uploading files.	None

#### Configuration Files Path and Name

Setting	Description	Factory Default
Max. 40 characters	This specifies the path and file name of the TN-5500's configuration file on the TFTP server.	None

#### Firmware Files Path and Name

Setting	Description	Factory Default
Max. 40 characters	This specifies the path and file name of the TN-5500's firmware file.	None

#### Log Files Path and Name

Setting	Description	Factory Default
Max. 40 characters	This specifies the path and file name of the TN-5500's log file.	None

After setting the desired paths and file names, click **Download** to download the prepared file from the remote TFTP server, or click **Upload** to upload the desired file to the remote TFTP server.

### System File Update—By Local Import/Export



#### Configuration File

Click **Export** to save the TN-5500's configuration file to the local host.

#### Log File

Click **Export** to save the TN-5500's log file to the local host.

#### NOTE

Some operating systems will open the configuration file and log file directly in the web page. In such cases, right click the **Export** button to save the file.

#### Upgrade Firmware

To import a new firmware file onto the TN-5500, click **Browse** to select the firmware file that is saved on your computer. The upgrade procedure will proceed automatically after clicking **Import**.

#### **Upload Configure Data**

To import a configuration file onto the TN-5500, click **Browse** to select the configuration file already saved on your computer. The upgrade procedure will proceed automatically after clicking **Import**.

## System File Update—By Backup Media



#### Auto load system configurations when system boots up

Setting	Description	Factory Default
Enable	Enables Auto load system configurations when system boots up	- Enable
Disable	Disables Auto load system configurations when system boots up	

#### Save the current configurations to ABC

To export the current configuration file of the TN-5500, click on Save to save it to the ABC.

#### Load the ABC's configurations to the Switch

To import the configuration file of the TN-5500, click on Load to load it to the Switch.

#### Restart

This function provides users with a quick way to restart the system.



## **Factory Default**



This function provides users with a quick way of restoring the TN-5500's configuration to factory defaults. This function is available in the serial, Telnet, and web consoles.

#### **NOTE**

After restoring the factory default configuration, you will need to use the default network settings to re-establish the web or Telnet console connection with the TN-5500.

## **Using Port Trunking**

Link aggregation involves grouping links to into a link aggregation group. A MAC client can treat link aggregation groups as if they were a single link.

The TN-5500's port trunking feature allows devices to communicate by aggregating up to 4 trunk groups, with a maximum of 8 ports for each group. If one of the 8 ports fails, the other seven ports will automatically provide backup and share the traffic.

Port trunking can be used to combine up to 8 ports between two TN-5500 switches. If all ports on both switch units are configured as 100BaseTX and they are operating in full duplex, the potential bandwidth of the connection will be 1600 Mbps.

### The Port Trunking Concept

Moxa has developed a proprietary port trunking protocol that provides the following benefits:

- More flexibility in setting up your network connections, since the bandwidth of a link can be doubled, tripled, or quadrupled.
- Redundancy if one link is broken, the remaining trunked ports share the traffic within this trunk group.
- Load sharing MAC client traffic may be distributed across multiple links.

To avoid broadcast storms or loops in your network while configuring a trunk, first disable or disconnect all ports that you want to add to the trunk or remove from the trunk. After you finish configuring the trunk, enable or re-connect the ports.

If all ports on both switch units are configured as 100BaseTX and they are operating in full duplex mode, the potential bandwidth of the connection will be up to 1.6 Gbps. This means that users can double, triple, or quadruple the bandwidth of the connection by port trunking between two PT series switches.

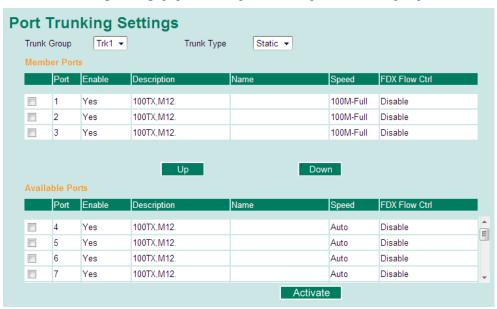
Each TN-5500 can set a maximum of 4 port trunking groups. When you activate port trunking, certain settings on each port will be reset to factory default values or disabled:

- Communication redundancy will be reset.
- 802.1Q VLAN will be reset.
- Multicast Filtering will be reset.
- Port Lock will be reset and disabled.
- Set Device IP will be reset.
- Mirror will be reset.

After port trunking has been activated, you may configure these items again for each trunking ports.

### **Configuring Port Trunking**

The **Port Trunking Settings** page is where ports are assigned to a trunk group.



- Step 1: Select the desired Trunk Group (Trk1, Trk2, Trk3, Trk4).
- **Step 2:** Select the **Trunk Type** (Static or LACP).
- Step 3: Select the desired ports under Available Ports and click Up to add to the Trunk Group.
- Step 4: Select the desired ports under Member Ports and click Down to remove from the group.

#### Trunk Group (Maximum of 3 trunk groups)

Setting	Description	Factory Default
Trk1, Trk2, Trk3, Trk4	This specifies the current trunk group.	Trk1

#### Trunk Type

Setting	Description	Factory Default
Static	This selects Moxa's proprietary trunking protocol.	Static
LACP	This selects LACP (IEEE 802.3ad, Link Aggregation Control Protocol).	Static

## Available Ports/Member Ports

Setting	Description	Factory Default
Member/available ports	This lists the ports in the current trunk group and the ports that are available to be added.	N/A
Check box	This selects the port to be added or removed from the group.	Unchecked
Port	This is how each port is identified.	N/A
Port description	This displays the media type for each port.	N/A
Name	This displays the specified name for each port.	N/A
Speed	This indicates the transmission speed for each port (100M-Full, 100M-Half, 10M-Full, or 10M-Half).	N/A
FDX flow control	This indicates if the FDX flow control of this port is enabled or disabled.	N/A
Up	This is used to add selected ports into the trunk group from available ports.	N/A
Down	This is used to remove selected ports from the trunk group.	N/A

# **Trunk Table**

Trunk Group	Member Port	Status	
Trk1 (Static)	1	Success	
	2	Success	
(Stade)	3	Success	

# Trunk Table

Setting	Description	
Trunk group	Displays the trunk type and trunk group.	
Member port	Displays the member ports that belong to the trunk group.	
Status	Success means port trunking is working properly.	
	Fail means port trunking is not working properly.	
	<b>Standby</b> means port trunking is working as a standby port. When there are more than eight ports trunked as a trunking group, the 9 <sup>th</sup> port will be the standby port.	

# **Configuring SNMP**

The TN-5500 supports SNMP V1, V2c, and V3. SNMP V1 and SNMP V2c use a community string match for authentication, which means that SNMP servers access all objects with read-only or read/write permissions using the community strings *public* and *private* by default. SNMP V3 requires that you select an authentication level of MD5 or SHA, and is the most secure protocol. You can also enable data encryption to enhance data security.

Supported SNMP security modes and levels are shown in the following table. Select the security mode and level that will be used to communicate between the SNMP agent and manager.

Protocol Version	UI Setting	Authentication	Encryption	Method
SNMP V1,	V1, V2c Read Community	Community string	No	This uses a community string match for authentication.
V2c	V1, V2c Write/Read Community	Community string	No	This uses a community string match for authentication.
	No-Auth	No	No	This uses an account with admin or user to access objects
SNMP V3	MD5 or SHA	Authentication based on MD5 or SHA	No	This provides authentication based on HMAC-MD5, or HMAC-SHA algorithms. 8-character passwords are the minimum requirement for authentication.
	MD5 or SHA	Authentication based on MD5 or SHA	Data encryption key	This provides authentication based on HMAC-MD5 or HMAC-SHA algorithms, and data encryption key. 8-character passwords and a data encryption key are the minimum requirements for authentication and encryption.

These parameters are configured on the SNMP page. A more detailed explanation of each parameter is given below the figure.



# SNMP Read/Write Settings

#### **SNMP Versions**

Setting	Description	Factory Default
V1, V2c, V3, or V1, V2c, or V3 only	This specifies the SNMP protocol version used to manage the switch.	V1, V2c

## V1, V2c Read Community

Setting	Description	Factory Default
Max. 30 characters	This specifies the community string to authenticate the SNMP agent for read-only access. The SNMP agent will access all objects with read-only permissions using this community string.	Public

## V1, V2c Write/Read Community

Setting	Description	Factory Default
Max. 30 characters	This specifies the community string to authenticate the SNMP agent for read/write access. The SNMP server will access all objects with read/write permissions using this community string.	Private

For SNMP V3, there are two levels of privilege for different accounts to access the TN-5500. **Admin** privilege provides access and authorization to read and write the MIB file. **User** privilege allows reading of the MIB file only.

## Admin Auth. Type (for SNMP V1, V2c, V3, and V3 only)

Setting	Description	Factory Default
No-Auth	This allows the admin account to access objects without authentication.	No
MD5- Auth	Authentication will be based on the HMAC-MD5 algorithms. 8-character passwords are the minimum requirement for authentication.	No
SHA- Auth	Authentication will be based on the HMAC-SHA algorithms. 8-character passwords are the minimum requirement for authentication.	No

## Admin Data Encryption Key (for SNMP V1, V2c, V3, and V3 only)

Setting	Description	Factory Default
Enable	This enables data encryption using the specified data encryption key (between 8 and 30 characters).	No
Disable	This specifies that data will not be encrypted.	No

## User Auth. Type (for SNMP V1, V2c, V3 and V3 only)

Setting	Description	Factory Default
No-Auth	This allows the admin account and user account to access objects without authentication.	No
MD5-Auth	Authentication will be based on the HMAC-MD5 algorithms. 8-character passwords are the minimum requirement for authentication.	No
SHA-Auth	Authentication will be based on the HMAC-SHA algorithms. 8-character passwords are the minimum requirement for authentication.	No

# User Data Encryption Key (for SNMP V1, V2c, V3 and V3 only)

Setting	Description	Factory Default
Enable	This enables data encryption using the specified data encryption key (between 8 and 30 characters).	No
Disable	No data encryption	No

# Trap Settings

# 1st Trap Server IP/Name

Setting	Description	Factory Default
IP or name	This specifies the IP address or name of the primary trap server used by your network.	None

# 1<sup>st</sup> Trap Community

Setting	Description	Factory Default
IMIAX 30 characters	This specifies the community string to use for authentication.	Public

# 2nd Trap Server IP/Name

Setting	Description	Factory Default
	This specifies the IP address or name of the secondary trap server used by your network.	None

# 2nd Trap Community

Setting	Description	Factory Default
IMIAX 3U characters	This specifies the community string to use for authentication.	Public

# Trap Mode

Setting	Description	Factory Default
Trap	Select this option to use SNMP Trap message to indicate event occurrence.	Trap
Inform	Select this option to use SNMP Inform message to indicate event occurrence. SNMPv2 provides an inform mechanism. When an inform message is sent from the SNMP agent to the NMS (network management system), the receiver sends a response to the sender acknowledging receipt of the event. This behavior is similar to that of the get and set requests.	Trap

#### **Retries** (1-99)

Setting	Description	Factory Default	
1 to 99	The maximum number of retries is 99 times (default is 1 time). When the SNMP agent receives acknowledgement from the NMS, it will stop resending the inform messages.	Disable when Trap Mode is "Trap", 1 when Trap Mode is "Inform".	

#### Timeout (1-300s)

Setting	Description	Factory Default
1 to 300	the NMS for a period of time, the agent will resend the SNMP trap message to the NMS agent. The maximum timeout time is 300 secs (default is 1	Disable when Trap Mode is "Trap", 1 when Trap Mode is "Inform".

# Private MIB information

#### Switch Object ID

Setting	Description	Factory Default
enterprise.8691.7.30	This indicates the TN-5500's enterprise value.	Fixed
enterprise.8691.7.29	This indicates the TN-5510's enterprise value.	Fixed

NOTE: The Switch Object ID cannot be changed.

# **Using Communication Redundancy**

Communication redundancy on your network helps protect critical links against failure, protects against network loops, and keeps network downtime at a minimum.

Communication redundancy functions allow the user to set up *redundant loops* in the network to provide a backup data transmission route in the event that a cable is inadvertently disconnected or damaged. This is a particularly important feature for industrial applications, since it could take several minutes to locate the disconnected or severed cable. For example, if the TN-5500 is used as a key communications component of a production line, several minutes of downtime can result in a big loss in production and revenue. The TN-5500 supports four different protocols for communication redundancy—Rapid Spanning Tree Protocol (IEEE-802.1w), Turbo Ring, Turbo Ring V2, and Turbo Chain.

When configuring a redundant ring, all switches on the same ring must be configured using the same redundancy protocol. You cannot mix the Turbo Ring, Turbo Ring V2, Turbo Chain, and STP/RSTP protocols within a ring. The same rule applies to the Turbo Chain. The following table lists the key differences between each feature. Use this information to evaluate each the benefits of each, and then determine which features are most suitable for your network.

	Turbo Ring V2	Turbo Ring	Turbo Chain	STP	RSTP
Topology	Ring	Ring	Ring, Mesh	Ring, Mesh	Ring, Mesh
Recovery Time	< 20 ms	< 300 ms	< 20 ms	Up to 30 sec.	Up to 5 sec

#### **NOTE**

Most managed switches by Moxa support two proprietary Turbo Ring protocols:

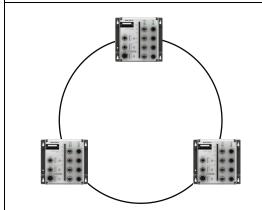
- **Turbo Ring** refers to the original version of Moxa's proprietary redundant ring protocol, which has a recovery time of under 300 ms.
- Turbo Ring V2 refers to the new generation Turbo Ring, which has a recovery time of under 20 ms

# The Turbo Ring Concept

Moxa developed the proprietary Turbo Ring protocol to optimize communication redundancy and achieve a faster recovery time on the network.

The Turbo Ring and Turbo Ring V2 protocols designate one switch as the *master* of the network, and then automatically block packets from traveling through any of the network's redundant loops. In the event that one branch of the ring gets disconnected from the rest of the network, the protocol automatically readjusts the ring so that the part of the network that was disconnected can reestablish contact with the rest of the network.

## Initial setup for Turbo Ring or Turbo Ring V2



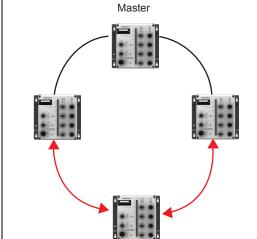
- 1. For each switch in the ring, select any two ports as the redundant ports.
- 2. Connect redundant ports on neighboring switches to form the redundant ring.

The user does not need to manually assign the master with Turbo Ring or Turbo Ring V2. If no switch is assigned as the master, the protocol automatically selects one of the switches to be the master. The master is only used to identify which segment in the redundant ring acts as the backup path. In the following subsections, we explain how the redundant path is selected for rings configured for Turbo Ring and Turbo Ring V2.

## **Determining the Redundant Path for Turbo Ring**

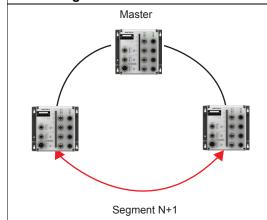
In this case, the redundant segment (i.e., the segment that will be blocked during normal operation) is determined by the number of TN series Ethernet switches in the ring and by the location of the master switch.

# Turbo Ring with even number of switches



If the number of Ethernet switches in the Turbo Ring is 2N (an even number), the backup segment is one of the two segments connected to the (N+1) st switch (i.e., the unit directly opposite the master).

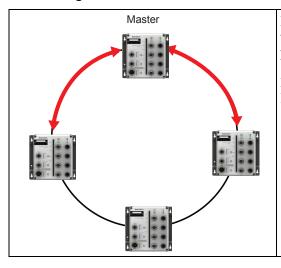
#### Turbo Ring with odd number switches



If the number of Ethernet switches in the Turbo Ring is 2N+1 (an odd number), the backup segment is the (N+1) st segment counting counterclockwise.

For the example shown here, N=1, so that N+1=2.

## **Determining the Redundant Path for Turbo Ring V2**



For **Turbo Ring V2**, the backup segment is the segment connected to the 2nd redundant port on the master.

Please refer to **Configuring Turbo Ring V2** later in this chapter.

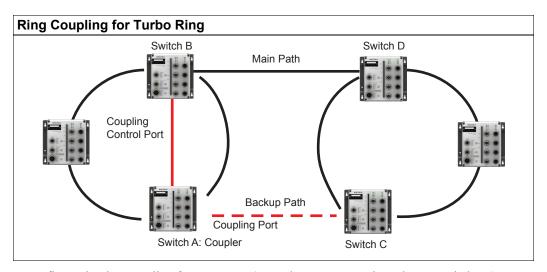
# **Ring Coupling Configuration**

For some systems, it may not be convenient to connect all devices in the system in a single redundant ring, since some devices could be located in a remote area. For these systems, **Ring Coupling** can be used to group devices into smaller redundant rings that communicate with each other.



#### **ATTENTION**

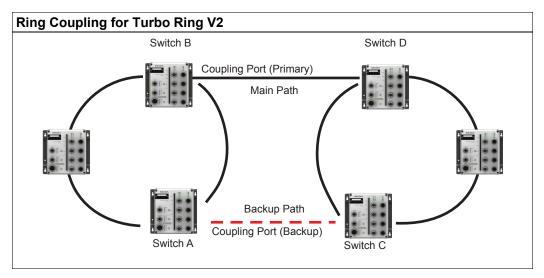
In a VLAN environment, the user must set **Redundant Port Coupling Port** and **Coupling Control Port** to join all VLANs, since these ports act as the **backbone** to transmit all packets of different VLANs to the different TN series Ethernet switches.



To configure the ring coupling for a **Turbo Ring**, select two TN series Ethernet switches (e.g., Switch A and B in the above figure) in the ring, and another two TN series Ethernet switches in the adjacent ring (e.g., Switch C and D).

Select two ports on each switch to be used as coupling ports and link them together. Next, assign one switch (e.g., Switch A) to be the **coupler** and connect the coupler's coupling control port with Switch B (for this example).

The coupler switch (i.e., Switch A) will monitor switch B through the coupling control port to determine whether or not the coupling port's backup path should be recovered.



Note that the ring coupling settings for a **Turbo Ring V2** are different from a **Turbo Ring**. For Turbo Ring V2, ring coupling is enabled by configuring the **Coupling Port (Primary)** on Switch B and the **Coupling Port (Backup)** on Switch A only. You do not need to set up a coupling control port, so **Turbo Ring V2** does not require a coupling control line.

The **Coupling Port (Backup)** on Switch A is used for the backup path and connects directly to a network port on Switch C. The **Coupling Port (Primary)** on Switch B monitors the status of the main path, and connects directly to an extra network port on Switch D. With ring coupling established, Switch A can activate the backup path as soon as it detects a problem with the main path.



## **ATTENTION**

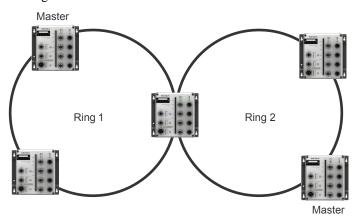
Ring coupling only needs to be enabled on one of the switches serving as the ring coupler. The coupler must assign separate ports for the two Turbo Ring ports and the coupling port.

#### NOTE

You do not need to use the same TN series Ethernet switch for both ring coupling and ring master.

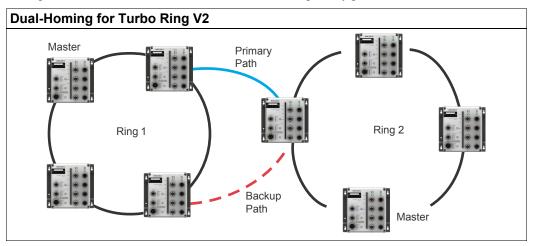
# Dual-Ring Configuration (applies only to "Turbo Ring V2")

The "dual-ring" option, in which two adjacent rings share one switch, provides another ring coupling configuration. This type of configuration is ideal for applications that have inherent cabling difficulties.



# **Dual-Homing Configuration for Turbo Ring V2**

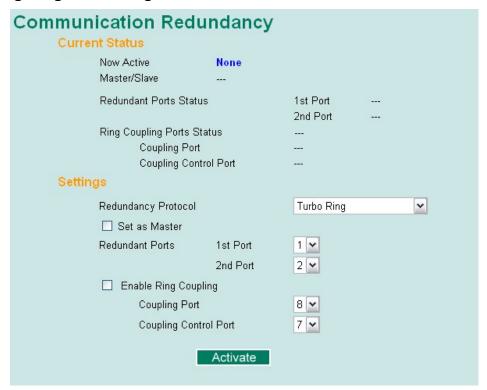
**Dual-homing** is only supported with Turbo Ring V2 and is used to connect two networks through a single Ethernet switch. The primary path is the operating connection, and the backup path is a back-up connection that is activated in the event that the primary path connection fails.



# Configuring Turbo Ring, Turbo Ring V2

On the Communication Redundancy page, select Turbo Ring, or Turbo Ring V2 as the Redundancy Protocol. Note that each protocol's configuration page is different.

# **Configuring Turbo Ring**



#### "Current Status" Items

#### Now Active

This shows which communication protocol is in use: Turbo Ring, Turbo Ring V2, RSTP, Turbo Chain, or none.

#### Master/Slave

This indicates whether or not the TN-5500 is the master of the Turbo Ring. This field appears only for Turbo Ring or Turbo Ring V2.

#### **NOTE**

The user does not need to assign the master to use Turbo Ring or Turbo Ring V2. If no master is assigned, the Turbo Ring protocol will automatically assign master status to one of the TN series Ethernet switches in the ring. The master is only used to determine which segment serves as the backup path.

# Redundant Ports Status (1st Port, 2nd Port) Ring Coupling Ports Status (Coupling Port, Coupling Control Port)

The **Ports Status** indicators show *Forwarding* for normal transmission, *Blocking* if the port is part of a backup path that is currently blocked, and *Link down* if there is no connection.

# "Settings" Items

## Redundancy Protocol

Setting	Description	Factory Default
Turbo Ring	This selects the Turbo Ring protocol.	
Turbo Ring V2	This selects the Turbo Ring V2 protocol.	
RSTP (IEEE802.1w/1D)	This selects the RSTP protocol.	None
Turbo Chain	This selects the Turbo Chain protocol.	
None	This disables ring redundancy.	

#### Set as Master

Setting	Setting Description	
Enabled	The TN-5500 is manually selected as the master.	
Disabled	The Turbo Ring or Turbo Ring V2 protocol will automatically select the master.	Not checked

#### **Redundant Ports**

Setting	Description	Factory Default
1st Port	This specifies which port on the TN-5500 will be used as the first redundant port.	1
2nd Port	This specifies which port on the TN-5500 will be used as the second redundant port.	2

## **Enable Ring Coupling**

Setting	Description	<b>Factory Default</b>
Enable	This specifies that this TN-5500 will be a ring coupler.	Not checked
Disable	This specifies that this TN-5500 is not a ring coupler.	Not checked

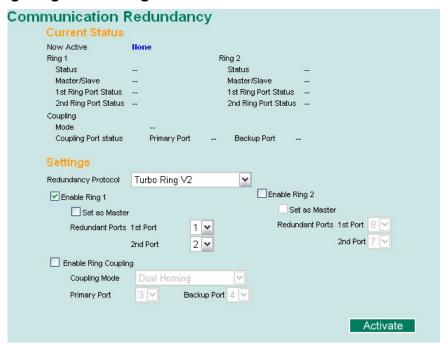
## **Coupling Port**

Setting	Description	Factory Default
Coupling Port	This specifies which port on the TN-5500 will be used as the coupling port.	8

#### **Coupling Control Port**

Setting	Description	Factory Default
Coupling Control Port	This specifies which port on the TN-5500 will be used as the coupling control port.	7

## **Configuring Turbo Ring V2**



#### **NOTE**

When using a dual-ring architecture, users must complete configuration for both Ring 1 and Ring 2. The status of both rings will appear under **Current Status**.

#### "Current Status" Items

#### Now Active

This shows which communication protocol is in use: **Turbo Ring**, **Turbo Ring V2**, **RSTP**, **Turbo Chain**, or **none**.

#### Ring 1/2—Status

This shows **Healthy** if the ring is operating normally, and shows **Break** if the ring's backup link is active.

#### Ring 1/2—Master/Slave

This indicates whether or not the TN-5500 is the master of the Turbo Ring. This field appears only when selected to operate in Turbo Ring or Turbo Ring V2 mode.

#### NOTE

The user does not need to assign the master to use Turbo Ring or Turbo Ring V2. If no master is assigned, the Turbo Ring protocol will automatically assign master status to one of the TN series Ethernet switches in the ring. The master is only used to determine which segment serves as the backup path.

#### Ring 1/2—1st Ring Port Status

#### Ring 1/2—2nd Ring Port Status

The **Ports Status** indicators show *Forwarding* for normal transmission, *Blocking* if this port is connected to a backup path and the path is blocked, and *Link down* if there is no connection.

#### Coupling-Mode

This indicates either None, Dual Homing, or Ring Coupling.

## Coupling—Coupling Port status

This indicates either Primary, or Backup.

## "Settings" Items

#### Redundancy Protocol

Setting	Description	Factory Default
Turbo Ring	This selects the Turbo Ring protocol.	
Turbo Ring V2	This selects the Turbo Ring V2 protocol.	
Turbo Chain	This selects the Turbo Chain protocol.	None
RSTP (IEEE 802.1w/1D)	This selects the RSTP protocol.	None
None	This disables ring redundancy.	

#### Enable Ring 1

Setting	Description	Factory Default
Enabled	This enables Ring 1.	Not checked
Disabled	This disables Ring 1.	Not checked

## Enable Ring 2\*

Setting	Description	Factory Default
Enabled	This enables Ring 2.	Not checked
Disabled	This disables Ring 2.	

<sup>\*</sup>Both Ring 1 and Ring 2 must be enabled when using the dual-ring architecture.

#### Set as Master

Setting	Description	Factory Default
Enabled	The TN-5500 is manually selected as the master.	
Disabled	The Turbo Ring or Turbo Ring V2 protocol will automatically select the master.	Not checked

## **Redundant Ports**

Setting	Description	Factory Default
1st Port	This specifies which port on the TN-5500 will be used as the first redundant port.	1
2nd Port	This specifies which port on the TN-5500 will be used as the second redundant port.	2

# Enable Ring Coupling

Setting	Description	Factory Default
Enable	This specifies that this TN-5500 will be a ring coupler.	Not checked
Disable	This specifies that this TN-5500 is not a ring coupler.	1 tot encered

# **Coupling Mode**

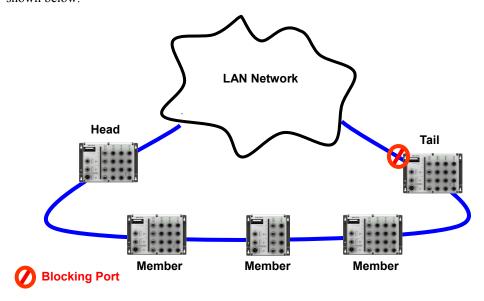
Setting	Description	Factory Default
Dual Homing	This enables dual homing through the TN-5500.	None
Ring Coupling (backup)	This specifies that the TN-5500 will be used for a ring coupling backup connection.	None
Ring Coupling (primary)	This specifies that the TN-5500 will be used for a ring coupling primary connection.	None

# Primary/Backup Port

Setting	Description	Factory Default
Primary Port	This specifies which port on the TN-5500 will be used as primary port.	3
Backup Port	This specifies which port on the TN-5500 will be used as the backup port.	4

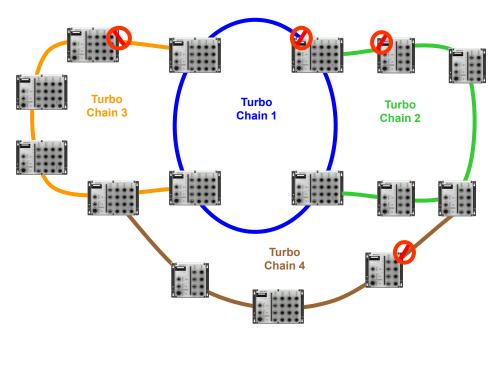
# The Turbo Chain Concept

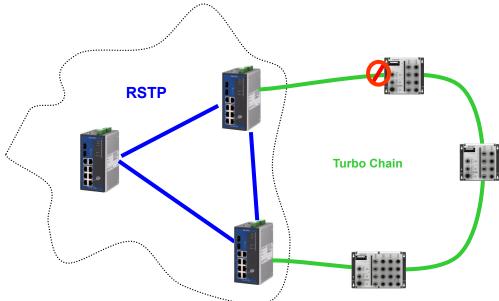
Moxa developed the proprietary Turbo Chain protocol to optimize communication redundancy and achieve a fast network recovery time. Turbo Chain is an advanced software-technology that gives network administrators the flexibility of being able to construct any type of redundant network topology. With the "chain" concept, the user only needs to connect the Ethernet switches in a chain and then simply link the two ends of the chain to an Ethernet network. An illustration is shown below.

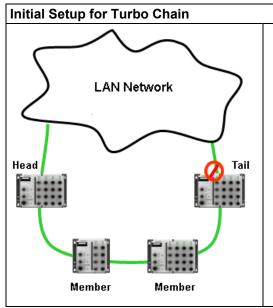


The Turbo Chain protocol designates one switch as the *head* switch, one switch as the *tail* switch, and the other switches as the *member* switches of the network. Packets are initially blocked from travelling through the backup path that is on the tail switch.

Turbo Chain can be used on industrial networks that require complex topologies as well as communication redundancy. If you have a large industrial network and were originally planning to use a multi-ring architecture, then you can use Turbo Chain to provide a fast media-recovery time. Turbo Chain allows you to expand your network when needed without changing the configuration of the existing network. Turbo Chain can also co-work with existing RSTP networks. The following illustrations show Turbo Chain's versatility with different network topologies.





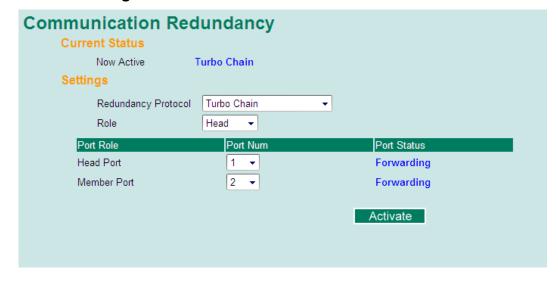


- 1. Select the Head switch, Tail switch, and Member switches in the chain.
- 2. Configure one port as the Head port and one port as the Member port in the Head switch, one port as the Tail port and one port as the Member port in the Tail switch, and two ports as Member ports in the Member switches.
- 3. Connect the Head switch, Tail switch, and Member switches as shown in the diagram.
- Connect the Head switch and Tail switch to the other network to form the redundant chain.

The path on the Head port is the main path, and on the Tail port is the backup path of the Turbo Chain. Under normal conditions, the packets will be transmitted through the Head Port to the LAN Network. If any Turbo Chain path is disconnected, the Tail port will be activated to resume communication.

# Configuring Turbo Chain

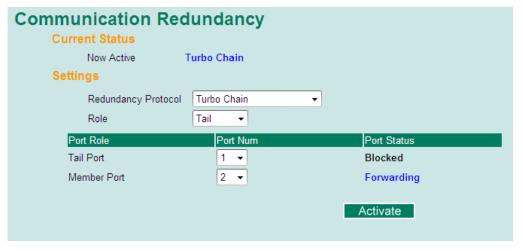
# **Head Switch Configuration**



# **Member Switch Configuration**



# **Tail Switch Configuration**



# "Current Status" Items

Now Active

Shows which communication protocol is in use: Turbo Ring, Turbo Ring V2, RSTP, Turbo Chain or None.

# "Settings" Items

# Redundancy Protocol

Setting	Description	Factory Default
Turbo Ring	This selects the Turbo Ring protocol.	
Turbo Ring V2	This selects the Turbo Ring V2 protocol.	
Turbo Chain	This selects the Turbo Chain protocol.	None
RSTP (IEEE 802.1W/1D)	This selects the RSTP protocol.	IVOIIC
None	This disables ring redundancy.	

# Role

Setting	Description	Factory Default
Head	Select this switch as the Head Switch	
Member	Select this switch as Member Switch	Member
Tail	Select this switch as Tail Switch	

# Port Role

Setting	Description
Head Port/Member Port/Tail Port	This indicates the port role of the selected port number. For a Head Switch, it has a Head port and a Member port. For a Member Switch, it has a 1 <sup>st</sup> Member port and a 2 <sup>nd</sup> Member port. For a Tail Switch, it has a Tail port and a Member port.

# Port Num

Setting	Description	Factory Default
Port number	Select any port of the switch to play the indicated port role.	Port 1

# Port Status

Setting	Description
Forwarding	This port is in forwarding state for normal transmission.
Blocked	This port is the Tail port and is blocked as a backup path.
Link down	The link connected to this port is broken.

# The STP/RSTP Concept

Spanning Tree Protocol (STP) was designed to help reduce link failures in a network and provide protection from loops. Networks that have a complicated architecture are prone to broadcast storms caused by unintended loops in the network. The TN-5500's STP feature is disabled by default. To be completely effective, you must enable RSTP/STP on every TN-5500 connected to your network.

Rapid Spanning Tree Protocol (RSTP) implements the Spanning Tree Algorithm and Protocol defined by IEEE Std 802.1w-2001. RSTP provides the following benefits:

- The topology of a bridged network will be determined much more quickly compared to STP.
- RSTP is backward compatible with STP, making it relatively easy to deploy. For example:
  - ➤ It defaults to sending 802.1D style BPDUs if packets with this format are received.
  - ➤ STP (802.1D) and RSTP (802.1w) can operate on different ports of the same TN-5500. This feature is particularly helpful when TN-5500 ports connect to older equipment, such as legacy switches.

You get essentially the same functionality with RSTP and STP. To see how the two systems different, please refer to *Differences between RSTP and STP* later in this chapter.

NOTE

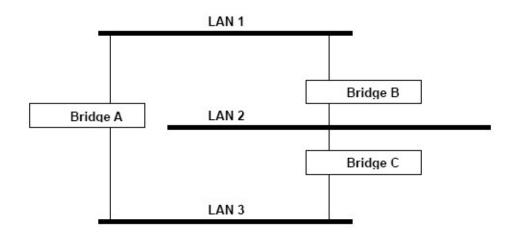
The STP protocol is part of the IEEE Std 802.1D, 1998 Edition bridge specification. The explanation given below uses bridge instead of switch.

#### What is STP?

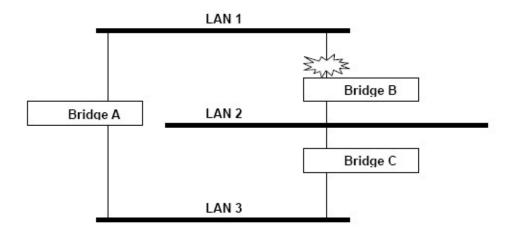
STP (802.1D) is a bridge-based system that is used to implement parallel paths for network traffic. STP uses a loop-detection process to:

- Locate and then disable less efficient paths (i.e., paths that have a lower bandwidth)
- Enable one of the less efficient paths if the most efficient path fails

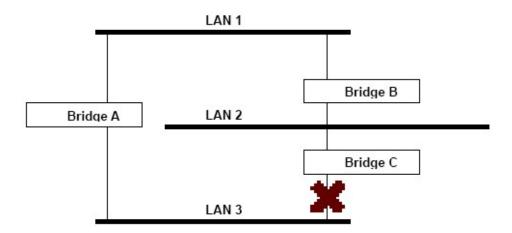
The figure below shows a network made up of three LANs separated by three bridges. Each segment uses at most two paths to communicate with the other segments. Since this configuration can give rise to loops, the network will overload if STP is not enabled.



If STP is enabled, it will detect duplicate paths and prevent, or block, one of them from forwarding traffic. In the following example, STP determined that traffic from LAN segment 2 to LAN segment 1 should flow through Bridges C and A because this path has a greater bandwidth and is therefore more efficient.



What happens if a link failure is detected? As shown in next figure, the STP process reconfigures the network so that traffic from LAN segment 2 flows through Bridge B.



STP will determine which path between each bridged segment is most efficient, and then assign a specific reference point on the network. When the most efficient path has been identified, the other paths are blocked. In the above 3 figures, STP first determined that the path through Bridge C was the most efficient, and as a result, blocked the path through Bridge B. After the failure of Bridge C, STP re-evaluated the situation and opened the path through Bridge B.

# **How STP Works**

When enabled, STP determines the most appropriate path for traffic through a network. The method is described below:

#### **STP Requirements**

Before STP can configure the network, the system must satisfy the following requirements:

- Communication must be established between all bridges. This communication is carried out using Bridge Protocol Data Units (BPDUs), which are transmitted in packets with a known multicast address.
- Each bridge must have a Bridge Identifier that specifies which bridge acts as the central
  reference point, or Root Bridge, for the STP system. Bridges with a lower Bridge Identifier
  are more likely to be designated as the Root Bridge. The Bridge Identifier is calculated using
  the MAC address of the bridge and a priority defined for the bridge. The default priority of
  TN-5500 is 32768.
- Each port has a cost that specifies the efficiency of each link. The efficiency cost is usually determined by the bandwidth of the link, with less efficient links assigned a higher cost. The following table shows the default port costs for a switch:

-		Path Cost 802.1w-2001
10 Mbps	100	2,000,000
100 Mbps	19	200,000

#### **STP Calculation**

The first step of the STP process is to perform calculations. During this stage, each bridge on the network transmits BPDUs. The following items will then be calculated:

- The bridge that will act as the Root Bridge. The Root Bridge is the central reference point from which the network is configured.
- The Root Path Costs for each bridge. This is the cost of the paths from each bridge to the Root Bridge.
- The identity of each bridge's Root Port. The Root Port is the port on the bridge that connects to the Root Bridge via the most efficient path. In other words, this port connects to the Root Bridge via the path with the lowest Root Path Cost. The Root Bridge itself does not have a Root Port.
- The identity of the Designated Bridge for each LAN segment. The Designated Bridge is the
  bridge with the lowest Root Path Cost from that segment. If several bridges have the same
  Root Path Cost, the one with the lowest Bridge Identifier becomes the Designated Bridge.
  Traffic transmitted in the direction of the Root Bridge will flow through the Designated
  Bridge. The port on this bridge that connects to the segment is called the Designated Bridge
  Port.

#### **STP Configuration**

After all the bridges on the network agree on the identity of the Root Bridge and all relevant parameters have been established, each bridge is configured to forward traffic only between its Root Port and the Designated Bridge Ports for their respective network segments. All other ports are blocked, which means that they will not be allowed to receive or forward traffic.

#### **STP Reconfiguration**

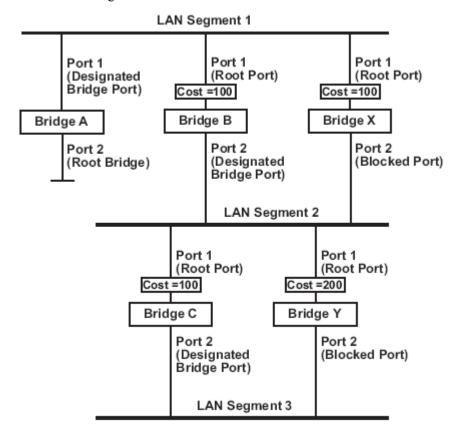
Once the network topology has stabilized, each bridge listens for "Hello" BPDUs that are transmitted from the Root Bridge at regular intervals. If a bridge does not receive a "Hello" BPDU after a certain interval (the Max Age time), the bridge assumes that the Root Bridge, or a link between itself and the Root Bridge, has gone down. This will trigger the bridge to reconfigure the network to account for the change. If you have configured an SNMP trap destination, the first bridge to detect a topology change in your network sends out an SNMP trap.

#### Differences between RSTP and STP

RSTP is similar to STP, but includes additional information in the BPDUs that allow each bridge to confirm that it has taken action to prevent loops from forming when it decides to enable a link to a neighboring bridge. Adjacent bridges connected via point-to-point links will be able to enable a link without waiting to ensure that all other bridges in the network have had time to react to the change. The main benefit of RSTP is that the configuration decision is made locally rather than network-wide, allowing RSTP can carry out automatic configuration and restore a link faster than STP.

## STP Example

The LAN shown below has three segments, with adjacent segments connected using two possible links. The various STP factors, such as Cost, Root Port, Designated Bridge Port, and Blocked Port are shown in the figure.

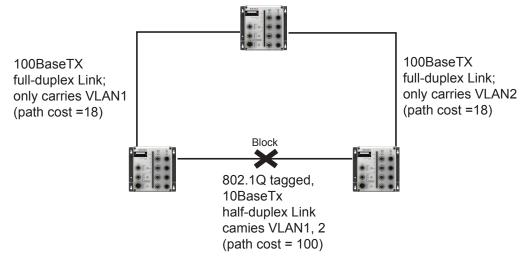


- Bridge A has been selected as the Root Bridge, since it was determined to have the lowest Bridge Identifier on the network.
- Since Bridge A is the Root Bridge, it is also the Designated Bridge for LAN segment 1. Port 1 on Bridge A is selected as the Designated Bridge Port for LAN Segment 1.
- Ports 1 of Bridges B, C, X, and Y are all Root Ports sine they are nearest to the Root Bridge, and therefore have the most efficient path.
- Bridges B and X offer the same Root Path Cost for LAN segment 2. However, Bridge B was selected as the Designated Bridge for that segment since it has a lower Bridge Identifier. Port 2 on Bridge B is selected as the Designated Bridge Port for LAN Segment 2.
- Bridge C is the Designated Bridge for LAN segment 3, because it has the lowest Root Path Cost for LAN Segment 3:
  - The route through Bridges C and B costs 200 (C to B=100, B to A=100)
  - The route through Bridges Y and B costs 300 (Y to B=200, B to A=100)
- The Designated Bridge Port for LAN Segment 3 is Port 2 on Bridge C.

## Using STP on a Network with Multiple VLANs

IEEE Std 802.1D, 1998 Edition, does not take into account VLANs when calculating STP information—the calculations only depend on the physical connections. Consequently, some network configurations will result in VLANs being subdivided into a number of isolated sections by the STP system. You must ensure that every VLAN configuration on your network takes into account the expected STP topology and alternative topologies that may result from link failures.

The following figure shows an example of a network that contains VLANs 1 and 2. The VLANs are connected using the 802.1Q-tagged link between Switch B and Switch C. By default, this link has a port cost of 100 and is automatically blocked because the other Switch-to-Switch connections have a port cost of 36 (18+18). This means that both VLANs are now subdivided—VLAN 1 on Switch units A and B cannot communicate with VLAN 1 on Switch C, and VLAN 2 on Switch units A and C cannot communicate with VLAN 2 on Switch B.

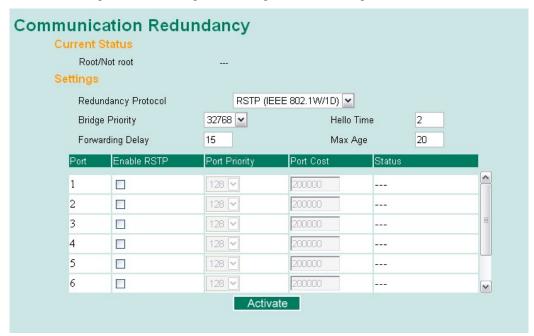


To avoid subdividing VLANs, all inter-switch connections should be made members of all available 802.1Q VLANs. This will ensure connectivity at all times. For example, the connections between Switches A and B, and between Switches A and C should be 802.1Q tagged and carrying VLANs 1 and 2 to ensure connectivity.

See the Configuring Virtual LANs section for more information about VLAN Tagging.

# Configuring STP/RSTP

The following figures indicate which Spanning Tree Protocol parameters can be configured. A more detailed explanation of each parameter is given below the figure.



At the top of this page, the user can check the **Current Status** of this function. For RSTP, you will see:

#### Now Active:

This field shows which communication protocol is being used—Turbo Ring, RSTP, or neither.

#### Root/Not Root

This field appears only for RSTP mode. It indicates whether or not this TN-5500 is the Root of the Spanning Tree (the root is determined automatically).

At the bottom of this page, the user can configure the **Settings** for the selected protocol. For RSTP, you can configure:

#### Protocol of Redundancy

Setting	Description	Factory Default
Turbo Ring	This selects the Turbo Ring protocol.	None
Turbo Ring V2	This selects the Turbo Ring V2 protocol	None
Turbo Chain	This selects the Turbo Chain protocol	None
RSTP (IEEE 802.1w/1D)	This selects the RSTP protocol.	None

# Bridge Priority

Setting	Description	Factory Default
Numerical value selected by user	This specifies the TN-5500's bridge priority. A lower number means a higher priority, which means a greater chance of being established as the root of the Spanning Tree topology.	32768

## Forwarding Delay

Setting	Description	Factory Default
Numerical value input by user	This specifies the amount of time this device will wait before checking to see if it should change to a different state.	15 (sec.)

#### Hello Time (sec.)

Setting	Description	Factory Default
Numerical value input by user	This specifies the time interval between "hello" messages broadcast by the root of the Spanning Tree topology. The "hello" message is used to check if the topology is healthy.	2

## Max. Age (sec.)

Setting	Description	Factory Default
Numerical value input by user	This specifies the amount of time to wait for a "hello" message from the root before the TN-5500 will reconfigure itself as a root. When two or more devices on the network are recognized as a root, the devices will renegotiate to set up a new Spanning Tree topology.	20

## Enable STP per Port

Setting	Description	Factory Default
Enable/Disable	This includes the selected port as a node on the Spanning Tree topology.	Disabled

# **NOTE**

We suggest that you disable the Spanning Tree Protocol for ports that are connected directly to a device (PLC, RTU, etc.) as opposed to network equipment. This will prevent unnecessary negotiation.

## Port Priority

Setting	Description	Factory Default
Numerical value selected	This specifies the port's priority as a node on	128
by user	the Spanning Tree topology. Lower values	
	correspond to higher priority.	

#### Port Cost

Setting	Description	Factory Default
Numerical value input by	This specifies the port cost. Higher costs	200000
user	correspond to lower suitability as a node for the	
	Spanning Tree topology.	

#### Port Status

Indicates the current Spanning Tree status of this port. **Forwarding** indicates normal transmission and **Blocking** indicates blocked transmission.

# **Configuration Limits of RSTP/STP**

The Spanning Tree Algorithm places limits on three of the configuration items:

[Eq. 1]:  $1 \sec \leq \text{Hello Time} \leq 10 \sec$ 

[Eq. 2]:  $6 \sec \leq \text{Max. Age} \leq 40 \sec$ 

[Eq. 3]:  $4 \sec \leq Forwarding Delay \leq 30 \sec$ 

These three variables are further restricted by the following two inequalities:

[Eq. 4]: 
$$2 * (Hello Time + 1 sec) \le Max. Age \le 2 * (Forwarding Delay - 1 sec)$$

The TN-5500's firmware will alert you immediately if any of these restrictions are violated. For example, suppose Hello Time = 5 sec, Max. Age = 20 sec, and Forwarding Delay = 4 sec. This does not violate Eqs. 1 through 3, but it violates Eq. 4:

```
2 * (Hello Time + 1 sec) = 12 sec, and <math>2 * (Forwarding Delay - 1 sec) = 6 sec.
```

You can remedy the situation in any number of ways. One solution is simply to increase the Forwarding Delay value to at least 11 seconds.

*HINT*: Take the following steps to avoid guessing:

**Step 1:** Assign a value to "Hello Time" and then calculate the left most part of Eq. 4 to get the lower limit of Max. Age.

**Step 2:** Assign a value to "Forwarding Delay" and then calculate the right most part of Eq. 4 to get the upper limit for Max. Age.

Step 3: Assign a value to Forwarding Delay that satisfies the conditions in Eq. 3 and Eq. 4.

# **Using Traffic Prioritization**

The TN-5500's traffic prioritization capability provides Quality of Service (QoS) to your network by making data delivery more reliable. You can prioritize traffic on your network to ensure that high priority data is transmitted with minimum delay. Traffic can be controlled by a set of rules to obtain the required Quality of Service for your network. The rules define different types of traffic and specify how each type should be treated as it passes through the switch. The TN-5500 can inspect both IEEE 802.1p/1Q layer 2 CoS tags, and even layer 3 TOS information to provide consistent classification of the entire network. The TN-5500's QoS capability improves the performance and determinism of industrial networks for mission critical applications.

# The Traffic Prioritization Concept

#### What is Traffic Prioritization?

Traffic prioritization allows you to prioritize data so that time-sensitive and system-critical data can be transferred smoothly and with minimal delay over a network. The benefits of using traffic prioritization are:

- Improve network performance by controlling a wide variety of traffic and managing congestion.
- Assign priorities to different categories of traffic. For example, set higher priorities for time-critical or business-critical applications.
- Provide predictable throughput for multimedia applications, such as video conferencing or voice over IP, and minimize traffic delay and jitter.
- Improve network performance as the amount of traffic grows. This will save cost by reducing the need to keep adding bandwidth to the network.

#### **How Traffic Prioritization Works**

Traffic prioritization uses the four traffic queues that are present in your TN-5500 to ensure that high priority traffic is forwarded on a different queue from lower priority traffic. This is what provides Quality of Service (QoS) to your network.

The TN-5500 traffic prioritization depends on two industry-standard methods:

- **IEEE 802.1D**—a layer 2 marking scheme.
- **Differentiated Services (DiffServ)**—a layer 3 marking scheme.

#### **IEEE 802.1D Traffic Marking**

The IEEE Std 802.1D, 1998 Edition marking scheme, which is an enhancement to IEEE Std 802.1D, enables Quality of Service on the LAN. Traffic service levels are defined in the IEEE 802.1Q 4-byte tag, which is used to carry VLAN identification as well as IEEE 802.1p priority information. The 4-byte tag immediately follows the destination MAC address and Source MAC address.

The IEEE Std 802.1D, 1998 Edition priority marking scheme assigns an IEEE 802.1p priority level between 0 and 7 to each frame. This determines the level of service that this type of traffic should receive. Refer to the table below for an example of how different traffic types can be mapped to the eight IEEE 802.1p priority levels.

IEEE 802.1p Priority Level	IEEE 802.1D Traffic Type	
0	Best Effort (default)	
1	Background	
2	Standard (spare)	
3	Excellent Effort (business critical)	
4	Controlled Load (streaming multimedia)	
5	Video (interactive media); less than 100 milliseconds of latency and jitter	
6	Voice (interactive voice); less than 10 milliseconds of latency and jitter	
7	Network Control Reserved traffic	

Even though the IEEE 802.1D standard is the most widely used prioritization scheme in the LAN environment, it still has some restrictions:

- It requires an additional 4-byte tag in the frame, which is normally optional in Ethernet networks. Without this tag, the scheme cannot work.
- The tag is part of the IEEE 802.1Q header, so to implement QoS at layer 2, the entire network must implement IEEE 802.1Q VLAN tagging.

It is only supported on a LAN and not across routed WAN links, since the IEEE 802.1Q tags are removed when the packets pass through a router.

# Differentiated Services (DiffServ) Traffic Marking

DiffServ is a Layer 3 marking scheme that uses the DiffServ Code Point (DSCP) field in the IP header to store the packet priority information. DSCP is an advanced intelligent method of traffic marking because you can choose how your network prioritizes different types of traffic. DSCP uses 64 values that map to user-defined service levels, allowing you to establish more control over network traffic.

Advantages of DiffServ over IEEE 802.1D are:

- Configure how you want your switch to treat selected applications and types of traffic by assigning various grades of network service to them.
- No extra tags are required in the packet.
- DSCP uses the IP header of a packet and therefore priority is preserved across the Internet.
- DSCP is backward compatible with IPV4 TOS, which allows operation with existing devices that use a layer 3 TOS enabled prioritization scheme.

#### Traffic Prioritization

The TN-5500 classifies traffic based on layer 2 of the OSI 7 layer model, and the switch prioritizes received traffic according to the priority information defined in the received packet. Incoming traffic is classified based upon the IEEE 802.1D frame and is assigned to the appropriate priority queue based on the IEEE 802.1p service level value defined in that packet. Service level markings (values) are defined in the IEEE 802.1Q 4-byte tag, and consequently traffic will only contain 802.1p priority markings if the network is configured with VLANs and VLAN tagging. The traffic flow through the switch is as follows:

- A packet received by the TN-5500 may or may not have an 802.1p tag associated with it. If it does not, then it is given a default 802.1p tag (which is usually 0). Alternatively, the packet may be marked with a new 802.1p value, which will result in all knowledge of the old 802.1p tag being lost.
- Because the 802.1p priority levels are fixed to the traffic queues, the packet will be placed in
  the appropriate priority queue, ready for transmission through the appropriate egress port.
  When the packet reaches the head of its queue and is about to be transmitted, the device
  determines whether or not the egress port is tagged for that VLAN. If it is, then the new
  802.1p tag is used in the extended 802.1D header.

The TN-5500 will check a packet received at the ingress port for IEEE 802.1D traffic classification, and then prioritize it based upon the IEEE 802.1p value (service levels) in that tag. It is this 802.1p value that determines which traffic queue the packet is mapped to.

#### **Traffic Queues**

The TN-5500 hardware has multiple traffic queues that allow packet prioritization to occur. Higher priority traffic can pass through the TN-5500 without being delayed by lower priority traffic. As each packet arrives in the TN-5500, it passes through any ingress processing (which includes classification, marking/re-marking), and is then sorted into the appropriate queue. The switch then forwards packets from each queue.

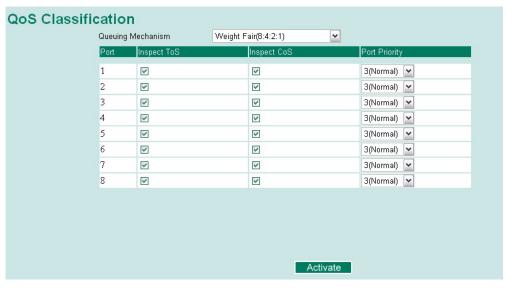
The TN-5500 supports two different queuing mechanisms:

- Weight Fair: This method services all the traffic queues, giving priority to the higher priority queues. Under most circumstances, this method gives high priority precedence over low-priority, but in the event that high-priority traffic except the link capacity, lower priority traffic is not blocked.
- Strict: This method services high traffic queues first; low priority queues are delayed until no
  more high priority data needs to be sent. This method always gives precedence to high priority
  over low-priority.

# **Configuring Traffic Prioritization**

Quality of Service (QoS) provides a traffic prioritization capability to ensure that important data is delivered consistently and predictably. The TN-5500 can inspect IEEE 802.1p/1Q layer 2 CoS tags, and even layer 3 TOS information, to provide a consistent classification of the entire network. The TN-5500' QoS capability improves your industrial network's performance and determinism for mission critical applications.

#### **QoS Classification**



The TN-5500 supports inspection of layer 3 TOS and/or layer 2 CoS tag information to determine how to classify traffic packets.

#### Queuing Mechanism

Setting	Description	Factory Default
Weight Fair	TN-5500 has 4 priority queues. In the weight fair scheme, an 8, 4, 2, 1 weighting is applied to the four priorities. This approach prevents the lower priority frames from being starved of opportunity for transmission with only a slight delay to the higher priority frames.	
Strict	In the Strict-priority scheme, all top-priority frames egress a port until that priority's queue is empty, and then the next lower priority queue's frames egress. This approach can cause the lower priorities to be starved of opportunity for transmitting any frames but ensures all high priority frames to egress the switch as soon as possible.	Weight Fair

## Inspect TOS

Setting	Description	Factory Default
	This enables or disables the TN-5500 to inspect the Type of Service (TOS) bits in IPV4 frame to determine the priority of each frame.	Enable

#### **Inspect COS**

Setting	Description	Factory Default
	This enables or disables the TN-5500 to inspect the 802.1p COS tag in the MAC frame to determine the priority of each frame.	Enable

#### Port Priority

Setting	Description	Factory Default
1 (High)	Set the Port Priority of the ingress frames to the	3 (Normal)
2 (Medium)	specified priority queues.	
3 (Normal)		
4 (Low)		

## **NOTE**

The priority of an ingress frame is determined in order by:

- 1. Inspect TOS
- 2. Inspect CoS
- 3. Port Highest Priority

## **NOTE**

The designer can enable these classifications individually or in combination. For instance, if a 'hot,' higher priority port is required for a network design, "Inspect TOS" and "Inspect CoS" can be disabled. This setting leaves only port default priority active, which results in all ingress frames being assigned the same priority on that port.

# **CoS Mapping**



Setting	Description	Factory
Low/Normal/ Medium/High	This maps different CoS values to 4 different egress queues.	0: Low 1: Low 2: Normal 3: Normal 4: Medium 5: Medium 6: High 7: High

# TOS/DiffServ Mapping



Setting	Description	Factory Default
Low/Normal/ Medium/High	This maps different TOS values to 4 different egress queues.	1 to 16: Low 17 to 32: Normal 33 to 48: Medium 49 to 64: High

# **Using Virtual LAN**

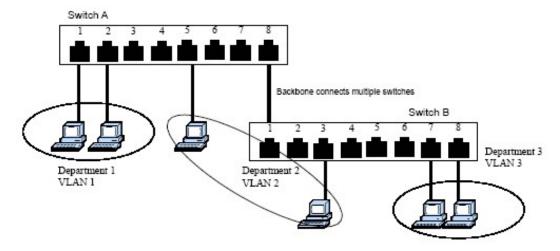
Setting up Virtual LANs (VLANs) on your TN-5500 increases the efficiency of your network by dividing the LAN into logical segments, as opposed to physical segments. In general, VLANs are easier to manage.

# The Virtual LAN (VLAN) Concept

## What is a VLAN?

A VLAN is a group of devices that can be located anywhere on a network, but which communicate as if they are on the same physical segment. With VLANs, you can segment your network without being restricted by physical connections—a limitation of traditional network design. As an example, with VLANs you can segment your network according to:

- **Departmental groups**—You could have one VLAN for the marketing department, another for the finance department, and another for the product development department.
- **Hierarchical groups**—You could have one VLAN for directors, another for managers, and another for general staff.
- Usage groups—You could have one VLAN for email users and another for multimedia users.



#### Benefits of VLANs

The main benefit of VLANs is that they provide a network segmentation system that is far more flexible than traditional networks. Using VLANs also provides you with three other benefits:

- VLANs ease the relocation of devices on networks. With traditional networks, network administrators spend much of their time dealing with moves and changes. If users move to a different subnetwork, the addresses of each host must be updated manually. With a VLAN setup, if a host on VLAN *Marketing*, for example, is moved to a port in another part of the network, and retains its original subnet membership, you only need to specify that the new port is on VLAN *Marketing*. You do not need to carry out any re-cabling.
- VLANs provide extra security. Devices within each VLAN can only communicate with other devices on the same VLAN. If a device on VLAN *Marketing* needs to communicate with devices on VLAN *Finance*, the traffic must pass through a routing device or Layer 3 switch
- VLANs help control traffic. With traditional networks, congestion can be caused by broadcast traffic that is directed to all network devices, regardless of whether or not they need it. VLANs increase the efficiency of your network because each VLAN can be set up to contain only those devices that need to communicate with each other.

## VLANs and the ToughNet switch

Your TN-5500 provides support for VLANs using IEEE Std 802.1Q-1998. This standard allows traffic from multiple VLANs to be carried across one physical link. The IEEE Std 802.1Q-1998 standard allows each port on your TN-5500 to be placed as follows:

- In a single VLAN defined on the TN-5500.
- In several VLANs simultaneously using 802.1Q tagging.

The standard requires that you define the *802.1Q VLAN ID* about each VLAN on your TN-5500 before the switch can use it to forward traffic:

#### Managing a VLAN

A new or initialized TN-5500 contains a single VLAN—the Default VLAN. This VLAN has the following definition:

- VLAN Name—Management VLAN.
- **802.1Q VLAN ID**—1 (if tagging is required).

All the ports are initially placed in this VLAN, and it is the only VLAN that allows you to access the management software of the TN-5500 over the network.

#### **Communication Between VLANs**

If devices connected to a VLAN need to communicate to devices on a different VLAN, a router or Layer 3 switching device with connections to both VLANs needs to be installed. Communication between VLANs can only take place if they are all connected to a routing or Layer 3 switching device.

# VLANs: Tagged and Untagged Membership

The TN-5500 supports 802.1Q VLAN tagging, a system that allows traffic for multiple VLANs to be carried on a single physical (backbone, trunk) link. When setting up VLANs you need to understand when to use untagged and tagged membership of VLANs. Simply put, if a port is on a single VLAN it can be an untagged member, but if the port needs to be a member of multiple VLANs, tagged membership must be defined.

A typical host (e.g., clients) will be untagged members of one VLAN, defined as **Access Port** in TN-5500, while inter-switch connections will be tagged members of all VLANs, defined as Trunk Port in TN-5500.

The IEEE Std 802.1Q-1998 defines how VLANs operate within an open packet-switched network. An 802.1Q compliant packet carries additional information that allows a switch to determine which VLAN the port belongs to. If a frame is carrying the additional information, it is known as a **tagged** frame.

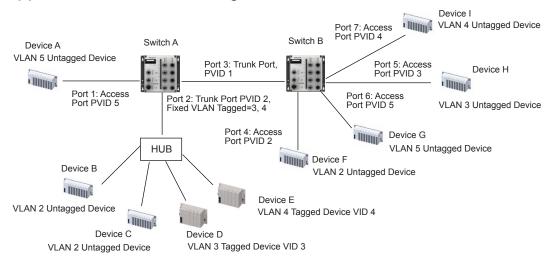
To carry multiple VLANs across a single physical (backbone, trunk) link, each packet must be tagged with a VLAN identifier so that the switches can identify which packets belong in which VLAN. To communicate between VLANs, a router must be used.

The TN-5500 supports two types of VLAN port settings:

- Access Port: The port connects to a single device that is not tagged. The user must define the
  default port PVID that assigns which VLAN the device belongs to. Once the ingress packet of
  this Access Port egresses to another Trunk Port (the port needs all packets to carry tag
  information), TN-5500 will insert this PVID into this packet to help the next 802.1Q VLAN
  switch recognize it.
- Trunk Port: The port connects to a LAN that consists of untagged devices/tagged devices and/or switches and hubs. In general, the traffic of the Trunk Port must have a Tag. Users can also assign PVID to a Trunk Port. The untagged packet on the Trunk Port will be assigned the port default PVID as its VID.

The following section illustrates how to use these ports to set up different applications.

## Sample Applications of VLANs using TN-5500



In this application,

- Port 1 connects a single untagged device and assigns it to VLAN 5; it should be configured as **Access Port** with PVID 5.
- Port 2 connects a LAN with two untagged devices belonging to VLAN 2. One tagged device
  with VID 3 and one tagged device with VID 4. It should be configured as Trunk Port with
  PVID 2 for untagged device and Fixed VLAN (Tagged) with 3 and 4 for tagged device. Since
  each port can only have one unique PVID, all untagged devices on the same port can only
  belong to the same VLAN.
- Port 3 connects with another switch. It should be configured as **Trunk Port** GVRP protocol will be used through the Trunk Port.
- Port 4 connects a single untagged device and assigns it to VLAN 2; it should be configured as **Access Port** with PVID 2.
- Port 5 connects a single untagged device and assigns it to VLAN 3; it should be configured as **Access Port** with PVID 3.
- Port 6 connect a single untagged device and assigns it to VLAN 5; it should be configured as Access Port with PVID 5.
- Port 7 connects a single untagged device and assigns it to VLAN 4; it should be configured as **Access Port** with PVID 4.

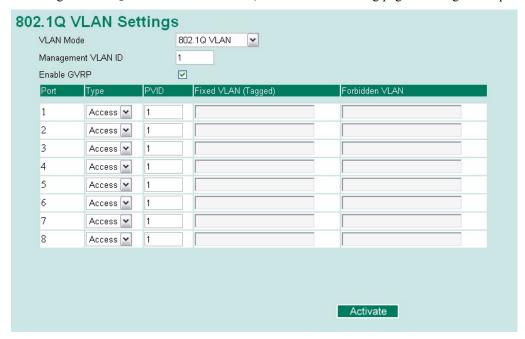
#### After proper configuration:

- Packets from Device A will travel through Trunk Port 3 with tagged VID 5. Switch B will
  recognize its VLAN, pass it to port 6, and then remove tags received successfully by Device G,
  and vice versa.
- Packets from Devices B and C will travel through Trunk Port 3 with tagged VID 2. Switch B recognizes its VLAN, passes it to port 4, and then removes tags received successfully by Device F, and vice versa.
- Packets from Device D will travel through Trunk Port 3 with tagged VID 3. Switch B will recognize its VLAN, pass to port 5, and then remove tags received successfully by Device H. Packets from Device H will travel through Trunk Port 3 with PVID 3. Switch A will recognize its VLAN and pass it to port 2, but will not remove tags received successfully by Device D.
- Packets from Device E will travel through Trunk Port 3 with tagged VID 4. Switch B will recognize its VLAN, pass it to port 7, and then remove tags received successfully by Device I. Packets from Device I will travel through Trunk Port 3 with tagged VID 4. Switch A will recognize its VLAN and pass it to port 2, but will not remove tags received successfully by Device E.

## Configuring Virtual LAN

## **VLAN Settings**

To configure 802.1Q VLAN on the TN-5500, use the VLAN Setting page to configure the ports.



#### VLAN Mode

Setting	Description	Factory Default
802.1Q VLAN	Set VLAN mode to 802.1Q VLAN	902 10 VI AN
Port-based VLAN	Set VLAN mode to Port-based VLAN	802.1Q VLAN

#### Management VLAN ID

Setting	Description	Factory Default
VLAN ID from 1 to 4094	This assigns the VLAN ID of this TN-5500.	1

## Enable GVRP

Setting	Description	Factory Default
Enable or Disable	Enable or disable GVRP (GARP VLAN Registration Protocol).	Enable

#### Port Type

Setting	Description	Factory Default
Access	This port type is used to connect single devices without tags.	
Trunk	Select <b>Trunk</b> port type to connect another 802.1Q VLAN aware switch or another LAN that combines tagged and/or untagged devices and/or other switches/hubs.	Access



#### **ATTENTION**

For communication redundancy in the VLAN environment, set **Redundant Port**, **Coupling Port**, and **Coupling Control Port** as **Trunk Port** since these ports act as the **backbone** to transmit all packets of different VLANs to different TN-5500 units.

#### Port PVID

Setting	Description	Factory Default
VID range from 1	This sets the default VLAN ID for untagged devices that	1
to 4094	connect to the port.	

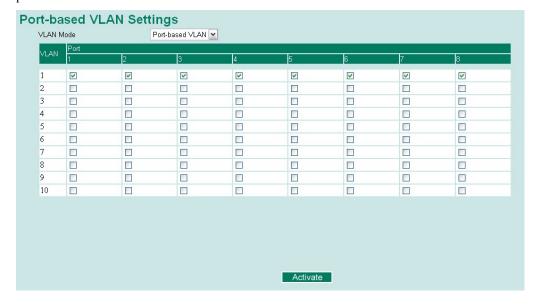
### Fixed VLAN List (Tagged)

Setting	Description	Factory Default
	This field will be active only when selecting the <b>Trunk</b> port type. Set the other VLAN ID for tagged devices that connect to the Trunk port. Use commas to separate different VIDs.	

#### Forbidden VLAN List

Setting	Description	Factory Default
to 4094	This field will be active only when selecting the <b>Trunk</b> port type. Set the VLAN IDs that will not be supported by this trunk port. Use commas to separate different VIDs.	None

To configure the TN-5500's **port-based VLAN**, use the VLAN settings page to configure the ports.



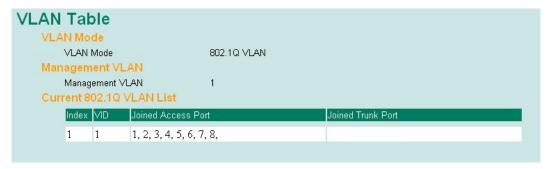
#### VLAN Mode

Setting	Description	Factory Default
802.1Q VLAN	Set VLAN mode to 802.1Q VLAN	802.1Q VLAN
Port-based VLAN	Set VLAN mode to Port-based VLAN	002.1Q VLAIN

#### Port

Setting	Description	Factory Default
Enable/Disable	Set port to specific VLAN Group	Enable (all ports belong to VLAN1)

#### **VLAN Table**



In 802.1Q VLAN table, you can review the VLAN groups that were created, Joined Access Ports, and Trunk Ports, and in Port-based VLAN table, you can review the VLAN group and Joined port.

NOTE

The physical network can have a maximum of 64 VLAN settings.

## **Using Multicast Filtering**

Multicast filtering improves the performance of networks that carry multicast traffic. This section explains multicasts, multicast filtering, and how multicast filtering can be implemented on your TN-5500.

## The Concept of Multicast Filtering

#### What is an IP Multicast?

A *multicast* is a packet sent by one host to multiple hosts. Only those hosts that belong to a specific multicast group will receive the multicast. If the network is set up correctly, a multicast can only be sent to an end-station or a subset of end-stations on a LAN or VLAN that belong to the multicast group. Multicast group members can be distributed across multiple subnets, so that multicast transmissions can occur within a campus LAN or over a WAN. In addition, networks that support IP multicast send only *one* copy of the desired information across the network until the delivery path that reaches group members diverges. To make more efficient use of network bandwidth, it is only at these points that multicast packets are duplicated and forwarded. A multicast packet has a multicast group address in the destination address field of the packet's IP header.

#### **Benefits of Multicast**

The benefits of using IP multicast are that it:

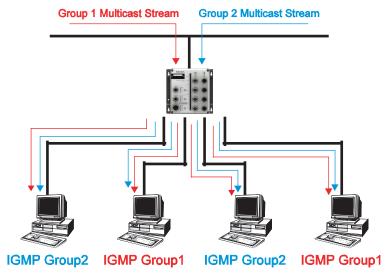
- Uses the most efficient, sensible method to deliver the same information to many receivers with only one transmission.
- Reduces the load on the source (for example, a server) since it will not need to produce several copies of the same data.
- Makes efficient use of network bandwidth and scales well as the number of multicast group members increases.
- Works with other IP protocols and services, such as Quality of Service (QoS).

Multicast transmission makes more sense and is more efficient than unicast transmission for some applications. For example, multicasts are often used for video-conferencing, since high volumes of traffic must be sent to several end-stations at the same time, but where broadcasting the traffic to all end-stations would cause a substantial reduction in network performance. Furthermore, several industrial automation protocols, such as Allen-Bradley, EtherNet/IP, Siemens Profibus, and Foundation Fieldbus HSE (High Speed Ethernet), use multicast. These industrial Ethernet protocols use publisher/subscriber communications models by multicasting packets that could flood a network with heavy traffic. IGMP Snooping is used to prune multicast traffic so that it travels only to those end destinations that require the traffic, reducing the amount of traffic on the Ethernet LAN.

### **Multicast Filtering**

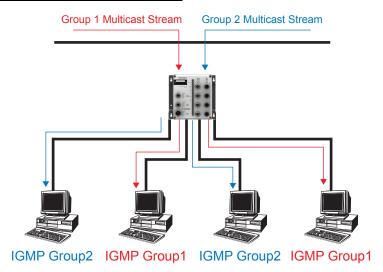
Multicast filtering ensures that only end-stations that have joined certain groups receive multicast traffic. With multicast filtering, network devices only forward multicast traffic to the ports that are connected to registered end-stations. The following two figures illustrate how a network behaves without multicast filtering, and with multicast filtering.

#### **Network without multicast filtering**



All hosts receive the multicast traffic, even if they don't need it.

#### **Network with multicast filtering**



Hosts only receive dedicated traffic from other hosts belonging to the same group.

### Multicast Filtering and Moxa's ToughNet switches

The TN-5500 has three ways to achieve multicast filtering: IGMP (Internet Group Management Protocol) Snooping, GMRP (GARP Multicast Registration Protocol), and adding a static multicast MAC manually to filter multicast traffic automatically.

#### **IGMP (Internet Group Management Protocol)**

#### **Snooping Mode**

Snooping Mode allows your switch to forward multicast packets only to the appropriate ports. The switch **snoops** on exchanges between hosts and an IGMP device, such as a router, to find those ports that want to join a multicast group, and then configures its filters accordingly.

#### **IGMP Snooping Enhanced Mode**

Snooping Enhanced Mode allows your switch to forward multicast packets to the TN-5500's member port only. If you disable Enhanced Mode, data streams will run to the querier port as well as the member port.

#### **Query Mode**

Query mode allows the TN-5500 to work as the Querier if it has the lowest IP address on the subnetwork to which it belongs. IGMP querying is enabled by default on the TN-5500 to help prevent interoperability issues with some multicast routers that may not follow the lowest IP address election method. Enable query mode to run multicast sessions on a network that does not contain IGMP routers (or queriers).

#### **NOTE**

TN-5500 is compatible with any device that conforms to the IGMP v2 and IGMP v3 device protocol.

## **IGMP Multicast Filtering**

IGMP is used by IP-supporting network devices to register hosts with multicast groups. It can be used on all LANs and VLANs that contain a multicast capable IP router, and on other network devices that support multicast filtering. IGMP works as follows:

- 1. The IP router (or querier) periodically sends *query* packets to all end-stations on the LANs or VLANs that are connected to it. For networks with more than one IP router, the router with the lowest IP address is the querier. A switch with IP address lower than the IP address of any other IGMP queriers connected to the LAN or VLAN can become the IGMP querier.
- 2. When an IP host receives a query packet, it sends a *report* packet back that identifies the multicast group that the end-station would like to join.
- 3. When the report packet arrives at a port on a switch with *IGMP Snooping* enabled, the switch knows that the port should forward traffic for the multicast group, and then proceeds to forward the packet to the router.
- 4. When the router receives the report packet, it registers that the LAN or VLAN requires traffic for the multicast groups.
- 5. When the router forwards traffic for the multicast group to the LAN or VLAN, the switches only forward the traffic to ports that received a report packet.

## **GMRP (GARP Multicast Registration Protocol)**

The TN-5500 supports IEEE 802.1D-1998 GMRP (GARP Multicast Registration Protocol), which differs from IGMP (Internet Group Management Protocol). GMRP is a MAC-based multicast management protocol, whereas IGMP is IP-based. GMRP provides a mechanism that allows bridges and end stations to register or de-register Group membership information dynamically. GMRP functions similarly to GVRP, except that GMRP registers multicast addresses on ports. When a port receives a *GMRP-join* message, it will register the multicast address to its database if the multicast address is not registered, and all the multicast packets with that multicast address are able to be forwarded from this port. When a port receives a *GMRP-leave* message, it will de-register the multicast address from its database, and all the multicast packets with this multicast address are not able to be forwarded from this port.

#### **Static Multicast MAC**

Some devices may only support multicast packets, but not support either IGMP Snooping or GMRP. The TN-5500 supports adding multicast groups manually to enable multicast filtering.

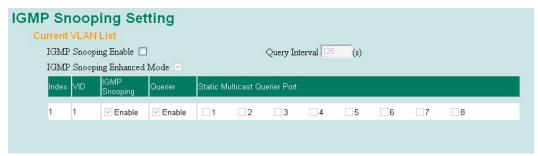
## **Enabling Multicast Filtering**

Use the serial console or Web interface to enable or disable IGMP Snooping and IGMP querying. If IGMP Snooping is not enabled, then IP multicast traffic is always forwarded, flooding the network.

## Configuring IGMP Snooping

IGMP Snooping provides the ability to prune multicast traffic so that it travels only to those end destinations that require that traffic, thereby reducing the amount of traffic on the Ethernet LAN.

## **IGMP Snooping Settings**



#### IGMP Snooping Enable

Setting	Description	Factory Default
	Click the checkbox to enable the IGMP Snooping function <b>globally</b> .	Disabled

#### Query Interval

Setting	Description	Factory Default
Numerical value	This sets the query interval of the Querier function	125 seconds
input by user	globally. Valid settings are from 20 to 600 seconds.	

#### IGMP Snooping Enhanced Mode

Setting	Description	Factory Default
Enable	IGMP Multicast packets will be forwarded to: - Auto-Learned Multicast Querier Ports - Member Ports	Enable
Disable	IGMP Multicast packets will be forwarded to: - Auto-Learned Multicast Querier Ports - Static Multicast Querier Ports - Querier Connected Ports - Member Ports	

#### IGMP Snooping

Setting	Description	Factory Default
	This enables or disables the IGMP Snooping function per VLAN.	Enabled if IGMP Snooping Enabled Globally

#### **NOTE**

We suggest the following IGMP Snooping configurations-

- When the network is mixed with third party switches, such as Cisco:
- IGMP Snooping Enable- ✓
- IGMP Snooping Enhanced Mode-
- When the network consists entirely of Moxa switches:
- IGMP Snooping Enable-
- IGMP Snooping Enhanced Mode-

#### Querier

Setting	Description	Factory Default
Enable/Disable	1 · · · · · · · · · · · · · · · · · · ·	Enabled if IGMP Snooping is
		Enabled Globally

### Static Multicast Querier Port

Setting	Description	Factory Default
	This selects the ports that will connect to the multicast routers. It is active only when IGMP Snooping is enabled.	Disabled

#### **NOTE**

If a router or layer 3 switches is connected to the network, it will act as the Querier; thus, this Querier option will be disabled on all Moxa layer 2 switches.

If all switches on the network are Moxa layer 2 switches, then only one layer 2 switch will act as Querier.

#### IGMP Table

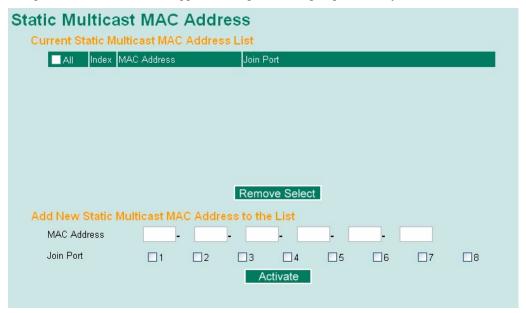
The TN-5500 displays the current active IGMP groups that were detected.



The information includes VID, Auto-learned Multicast Router Port, Static Multicast Router Port, Querier Connected Port, and the IP and MAC addresses of active IGMP groups.

## Add Static Multicast MAC

If required, the TN-5500 also supports adding multicast groups manually.



#### Add New Static Multicast Address to the List

Setting	Description	Factory Default
MAC Address	Input the multicast MAC address of this host.	None

#### MAC Address

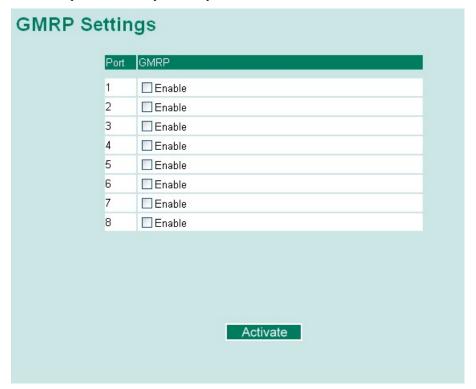
Setting	Description	Factory Default
Integer	Input the number of the VLAN that the host with this MAC address belongs to.	None

#### Join Port

Setting	Description	Factory Default
Select/Deselect	Checkmark the appropriate check boxes to select the join ports for this multicast group.	None

## Configuring GMRP

GMRP is a MAC-based multicast management protocol, whereas IGMP is IP-based. GMRP provides a mechanism that allows bridges and end stations to register or un-register Group membership information dynamically.



#### GMRP enable

Setting	Description	Factory Default
	This enables or disables the GMRP function for the port listed in the Port column	Disable

## **GMRP Table**

The TN-5500 displays the current active GMRP groups that were detected



Setting	Description
Fixed Ports	This multicast address is defined by static multicast.
Learned Ports	This multicast address is learned by GMRP.

## **Using Bandwidth Management**

In general, one host should not be allowed to occupy unlimited bandwidth, particularly when the device malfunctions. For example, so-called "broadcast storms" could be caused by an incorrectly configured topology, or a malfunctioning device. The TN-5500 not only prevents broadcast storms, but can also be configured to a different ingress rate for all packets, giving administrators full control of their limited bandwidth to prevent undesirable effects caused by unpredictable faults.

## **Traffic Rate Limiting Settings**



#### Ingress

Setting	Description	Factory Default
	Select the ingress rate for all packets from the following options: not limited, 128K, 256K, 512K, 1M, 2M, 4M, 8M	8M

## **Using Port Access Control**

The TN-5500 provides two kinds of Port-Base Access Control. One is Static Port Lock and the other is IEEE 802.1X.

#### Static Port Lock

The TN-5500 can also be configured to protect static MAC addresses for a specific port. With the Port Lock function, these locked ports will not learn any additional addresses, but only allow traffic from preset static MAC addresses, helping to block hackers and careless usage.

#### **IEEE 802.1X**

The IEEE 802.1X standard defines a protocol for client/server-based access control and authentication. The protocol restricts unauthorized clients from connecting to a LAN through ports that are open to the Internet, and which otherwise would be readily accessible. The purpose of the authentication server is to check each client that requests access to the port. The client is only allowed access to the port if the client's permission is authenticated.

## The IEEE 802.1X Concept

Three components are used to create an authentication mechanism based on 802.1X standards: Client/Supplicant, Authentication Server, and Authenticator.

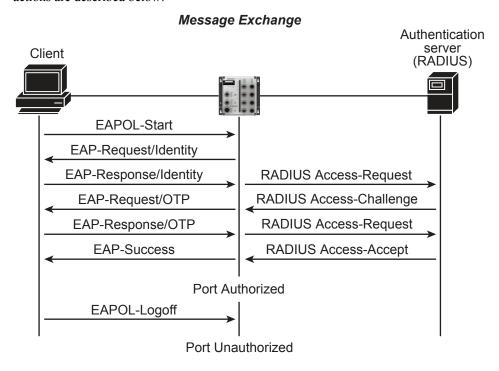
**Supplicant:** The end station that requests access to the LAN and switch services and responds to the requests from the switch.

**Authentication server:** The server that performs the actual authentication of the supplicant.

**Authenticator:** Edge switch or wireless access point that acts as a proxy between the supplicant and the authentication server, requesting identity information from the supplicant, verifying the information with the authentication server, and relaying a response to the supplicant.

The TN-5500 acts as an authenticator in the 802.1X environment. A supplicant and an authenticator exchange EAPOL (Extensible Authentication Protocol over LAN) frames with each other. We can either use an external RADIUS server as the authentication server, or implement the authentication server in TN-5500 by using a Local User Database as the authentication look-up table. When we use an external RADIUS server as the authentication server, the authenticator and the authentication server exchange EAP frames between each other.

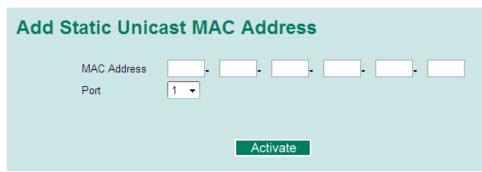
Authentication can be initiated either by the supplicant or the authenticator. When the supplicant initiates the authentication process, it sends an **EAPOL-Start** frame to the authenticator. When the authenticator initiates the authentication process or when it receives an **EAPOL Start** frame, it sends an **EAP Request/Identity** frame to ask for the username of the supplicant. The following actions are described below:



- When the supplicant receives an "EAP Request/Identity" frame, it sends an "EAP Response/Identity" frame with its username back to the authenticator.
- 2. If the RADIUS server is used as the authentication server, the authenticator relays the "EAP Response/Identity" frame from the supplicant by encapsulating it into a "RADIUS Access-Request" frame and sends to the RADIUS server. When the authentication server receives the frame, it looks up its database to check if the username exists. If the username is not present, the authentication server replies with a "RADIUS Access-Reject" frame to the authenticator if the server is a RADIUS server or just indicates failure to the authenticator if the Local User Database is used. The authenticator sends an "EAP-Failure" frame to the supplicant.
- 3. The RADIUS server sends a "RADIUS Access-Challenge," which contains an "EAP Request" with an authentication type to the authenticator to ask for the password from the client. RFC 2284 defines several EAP authentication types, such as "MD5-Challenge," "One-Time Password," and "Generic Token Card." Currently, only "MD5-Challenge" is supported. If the Local User Database is used, this step is skipped.
- 4. The authenticator sends an "EAP Request/MD5-Challenge" frame to the supplicant. If the RADIUS server is used, the "EAP Request/MD5-Challenge" frame is retrieved directly from the "RADIUS Access-Challenge" frame.
- 5. The supplicant responds to the "EAP Request/MD5-Challenge" by sending an "EAP Response/MD5-Challenge" frame that encapsulates the user's password using the MD5 hash algorithm.
- 6. If the RADIUS server is used as the authentication server, the authenticator relays the "EAP Response/MD5-Challenge" frame from the supplicant by encapsulating it into a "RADIUS Access-Request" frame along with a "Shared Secret," which must be the same within the authenticator and the RADIUS server, and sends the frame to the RADIUS server. The RADIUS server checks against the password with its database, and replies with "RADIUS Access-Accept" or "RADIUS Access-Reject" to the authenticator. If the Local User Database is used, the password is checked against its database and indicates success or failure to the authenticator.
- 7. The authenticator sends "EAP Success" or "EAP Failure" based on the reply from the authentication server.

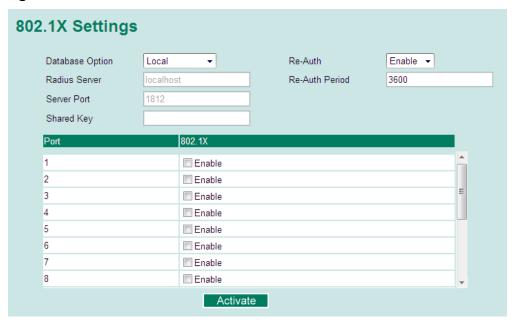
## Configuring Static Port Lock

The TN-5500 supports adding unicast groups manually if required.



Setting	Description	Factory Default
MAC Address	Add the static unicast MAC address into the address table.	None
Port	Fix the static address with a dedicated port.	1

# Configuring IEEE 802.1X



### Database Option

Setting	Description	Factory Default
Local (Max. 32 users)	Select this option when setting the Local User Database as the authentication database.	Local
Radius	Select this option to set an external RADIUS server as the authentication database. The authentication mechanism is <b>EAP-MD5</b> .	Local
Radius, Local	Select this option to make using an external RADIUS server as the authentication database the first priority. The authentication mechanism is <b>EAP-MD5</b> The first priority is to set the Local User Database as the authentication database.	Local

#### Radius Server

Setting	Description	Factory Default
IP address or	The IP address or domain name of the RADIUS server	local host
domain name		

#### Server Port

Setting	Description	Factory Default
Numerical	The UDP port of the RADIUS server	1812

### Shared Key

Setting	Description	Factory Default
	A key to be shared between the external RADIUS server and TN-5500. Both ends must be configured to use the	None
characters)	same key.	

#### Re-Auth

Setting	Description	Factory Default
	Select to require re-authentication of the client after a preset time period of no activity has elapsed.	Disable

### Re-Auth Period

Setting	Description	Factory Default
Numerical	Specify how frequently the end stations need to reenter	3600
(60 to 65535 sec.)	usernames and passwords in order to stay connected.	

### 802.1X

Setting	Description	Factory Default
	Click the checkbox under the 802.1X column to enable IEEE 802.1X for one or more ports. All end stations must enter usernames and passwords before access to these ports is allowed.	Disable

## 802.1X Re-Authentication

The TN-5500 can force connected devices to be re-authorized manually.

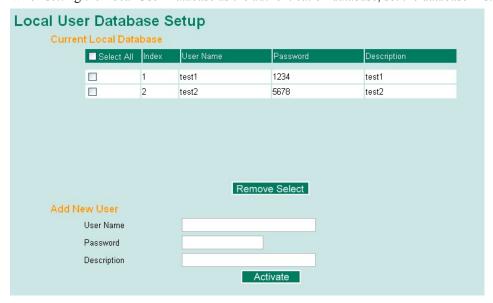


#### 802.1X Re-Authentication

Setting	Description	Factory Default
Enable/Disable	This enables or disables 802.1X Re-Authentication	Disable

## **Local User Database Setup**

When setting the Local User Database as the authentication database, set the database first.



#### Local User Database Setup

Setting	Description	Factory Default
User Name (Max. 30 characters)	User Name for Local User Database	None
Password (Max. 16 characters)	Password for Local User Database	None
Description (Max. 30 characters)	Description for Local User Database	None

#### **NOTE**

The user name for the Local User Database is case-insensitive.

#### **Port Access Control Table**



The port status will show authorized or unauthorized.

## **Using Auto Warning**

Since industrial Ethernet devices are often located at the endpoints of a system, these devices will not always know what is happening elsewhere on the network. This means that an industrial Ethernet switch that connects to these devices must provide system maintainers with real-time alarm messages. Even when control engineers are out of the control room for an extended period of time, they can still be informed of the status of devices almost instantaneously when exceptions occur. The TN-5500 supports different approaches to warn engineers automatically, such as email and relay output. It also supports two digital inputs to integrate sensors into your system to automate alarms by email and relay output.

## Configuring Email Warning

The Auto Email Warning function uses e-mail to alert the user when certain user-configured events take place.

Three basic steps are required to set up the Auto Warning function:

### 1. Configuring Email Event Types

Select the desired **Event types** from the Console or Web Browser Event type page (a description of each event type is given later in the *Email Alarm Events setting* subsection).

#### 2. Configuring Email Settings

To configure TN-5500's email setup from the serial, Telnet, or web console, enter your Mail Server IP/Name (IP address or name), Account Name, Account Password, Retype New Password, and the email address to which warning messages will be sent.

#### 3. Activate your settings and if necessary, test the email

After configuring and activating your TN-5500's Event Types and Email Setup, you can use the **Test Email** function to see if your e-mail addresses and mail server address have been properly configured.

## **Event Type**



Event Types can be divided into two basic groups: **System Events** and **Port Events**. System Events are related to the overall function of the switch, whereas Port Events are related to the activity of a specific port.

System Events	Warning e-mail is sent when
Switch Cold Start	Power is cut off and then reconnected.
Switch Warm Start	TN-5500 is rebooted, such as when network parameters are changed (IP address, subnet mask, etc.).
Power Transition (On→Off)	TN-5500 is powered down.
Power Transition (Off→On)	TN-5500 is powered up.
Configuration Change Activated	Any configuration item has been changed.
Authentication Failure	An incorrect password is entered.
Comm. Redundancy Topology Changed	If any Spanning Tree Protocol switches have changed their position (applies only to the root of the tree). If the Master of the Turbo Ring has changed or the backup path is activated.

Port Events	Warning e-mail is sent when
Link-ON	The port is connected to another device.
Link-OFF	The port is disconnected (e.g., the cable is pulled out, or the opposing device shuts down).
Traffic-Overload	The port's traffic surpasses the Traffic-Threshold for that port (provided this item is Enabled).
Traffic-Threshold (%)	Enter a nonzero number if the port's Traffic-Overload item is Enabled.
Traffic-Duration (sec.)	A Traffic-Overload warning is sent every Traffic-Duration seconds if the average Traffic-Threshold is surpassed during that time period.

#### **NOTE**

The **Traffic-Overload**, **Traffic-Threshold** (%), and **Traffic-Duration** (sec.) Port Event items are related. If you Enable the Traffic-Overload event, then be sure to enter a nonzero Traffic-Threshold percentage, as well as a Traffic-Duration between 1 and 300 seconds.

### NOTE

Warning e-mail messages will have **sender** given in the form:

Managed-Redundant-Switch-00000@Switch\_Location

where **Managed-Redundant-Switch-00000** is the default Switch Name, **00000** is TN-5500's serial number, and **Switch\_Location** is the default Server Location.

Refer to the Basic Settings section to see how to modify Switch Name and Switch Location.

## **Email Setup**



#### Mail Server IP/Name

Setting	Description	Factory Default
IP address	The IP Address of your email server.	None

#### Account Name

Setting	Description	Factory Default
Max. 45 Charters	Your email account.	None

#### **Password Setting**

Setting	Description	Factory Default
Disable/Enable to change password	To reset the password from the Web Browser interface, click the Change password check-box, type the Old password, type the New password, retype the New password, and then click Activate; Max. 45 characters.	Disable
Old password	Type the current password when changing the password.	None
New password	Type new password when enabled to change password; Max. 45 characters.	None
Retype password	If you type a new password in the Password field, you will be required to retype the password in the Retype new password field before updating the new password.	None

#### **Email Address**

Setting	Description	Factory Default
Max. 30	You can set up to 4 email addresses to receive alarm	None
characters	emails from TN-5500.	

### Send Test Email

After finishing with the email settings, you should first click **Activate** to activate those settings, and then press the **Send Test Email** button to verify that the settings are correct.

#### **NOTE**

Auto warning e-mail messages will be sent through an authentication protected SMTP server that supports the CRAM-MD5, LOGIN, and PAIN methods of SASL (Simple Authentication and Security Layer) authentication mechanism.

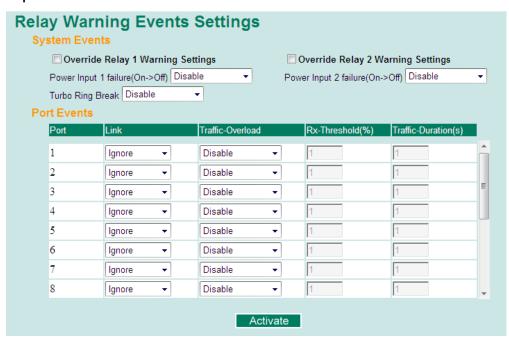
We strongly recommend not entering your Account Name and Account Password if auto warning e-mail messages can be delivered without using an authentication mechanism.

## Configuring Relay Warning

The Auto Relay Warning function uses relay output to alert the user when certain user-configured events take place. There are two basic steps required to set up the Relay Warning function:

- Configuring Relay Event Types
   Select the desired Event types from the Console or Web Browser Event type page (a description of each event type is given later in the Relay Alarm Events setting subsection).
- 2. Activate your settings
  After completing the configuration procedure, you will need to activate your TN-5500's Relay Event Types.

### **Event Setup**



Event Types can be divided into two basic groups: **System Events** and **Port Events**. System Events are related to the overall function of the switch, whereas Port Events are related to the activity of a specific port.

The TN-5500 supports two relay outputs. You can configure which relay output is related to which events. This helps administrators identify the importance of the different events.

System Events	Warning Relay output is triggered when
Power Transition (On→Off)	TN-5500 is powered on.
Power Transition (Off→On)	TN-5500 is powered down.
Turbo Ring Break	Turbo Ring is broken.

Port Events	Warning e-mail is sent when
Link-ON	The port is connected to another device.
Link-OFF	The port is disconnected (e.g., the cable is pulled out, or the opposing device shuts down).
Traffic-Overload	The port's traffic surpasses the Traffic-Threshold for that port (provided this item is Enabled).
Traffic-Threshold (%)	Enter a nonzero number if the port's Traffic-Overload item is Enabled.
Traffic-Duration (sec.)	A Traffic-Overload warning is sent every Traffic-Duration seconds if the average Traffic-Threshold is surpassed during that time period.

#### **NOTE**

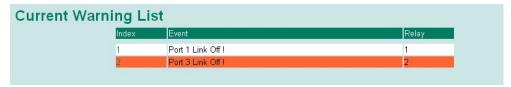
The **Traffic-Overload**, **Traffic-Threshold** (%), and **Traffic-Duration** (sec) Port Event items are related. If you Enable the Traffic-Overload event, then be sure to enter a nonzero Traffic-Threshold percentage, as well as a Traffic-Duration between 1 and 300 seconds.

## Override relay warming settings

Click the checkbox to override the relay warning setting temporarily. Releasing the relay output will allow administrators to fix any problems with the warning condition.

## Warning List

Use this table to see if any relay alarms have been issued.



## **Using Line-Swap-Fast-Recovery**

The Line-Swap Fast Recovery function, which is enabled by default, allows TN-5500 to return to normal operation extremely quickly after devices are unplugged and then re-plugged into different ports. The recovery time is on the order of a few milliseconds (compare this with standard commercial switches for which the recovery time could be on the order of several minutes). To disable the Line-Swap Fast Recovery function, or to re-enable the function after it has already been disabled, access either the Console utility's **Line-Swap recovery** page, or the Web Browser interface's **Line-Swap fast recovery** page, as shown below.

## Configuring Line-Swap Fast Recovery



Enable Line-Swap-Fast-Recovery

Setting	Description	Factory Default
Enable/Disable	Check-mark the check box to enable the Line-Swap-Fast-Recovery function	Enable

# **Using Set Device IP**

To reduce the effort required to set up IP addresses, the TN-5500 comes equipped with DHCP/BootP server and RARP protocol to set up IP addresses of Ethernet-enabled devices automatically.

When enabled, the **Set device IP** function allows TN-5500 to assign specific IP addresses automatically to connected devices that are equipped with *DHCP Client* or *RARP* protocol. In effect, TN-5500 acts as a DHCP server by assigning a connected device with a specific IP address stored in its internal memory. Each time the connected device is switched on or rebooted, TN-5500 sends the device the desired IP address.

Take the following steps to use the **Set device IP** function:

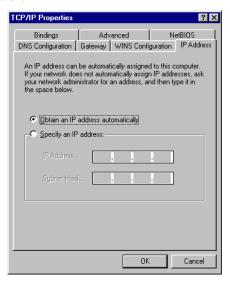
**STEP 1**—*Set up the connected devices* 

Set up those Ethernet-enabled devices connected to TN-5500 for which you would like IP addresses to be assigned automatically. The devices must be configured to *obtain* their IP address automatically. The devices' configuration utility should include a

setup page that allows you to choose an option similar to **Obtain an IP address automatically**.

For example, Windows' **TCP/IP Properties** window is shown at the right. Although your device's configuration utility may look quite a bit different, this figure should give you some idea of what to look for.

You also need to decide which of TN-5500's ports your Ethernet-enabled devices will be connected to. You will need to set up each of these ports separately, as described in the following step.



#### STEP 2

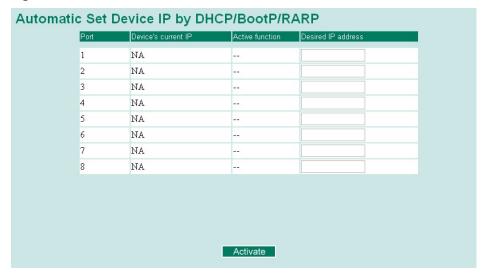
Configure TN-5500's **Set device IP** function, either from the Console utility or from the Web Browser interface. In either case, you simply need to enter the **Desired IP** for each port that needs to be configured.

#### STEP 3

Be sure to activate your settings before exiting.

- When using the Web Browser interface, activate by clicking on the Activate button.
- When using the Console utility, activate by first highlighting the Activate menu option, and
  then press Enter. You should receive the Set device IP settings are now active! (Press any
  key to continue) message.

## Configuring Set Device IP



#### **Desired IP Address**

Setting	Description	Factory Default
IP Address	Set the desired IP of connected devices.	None

## Configuring DHCP Relay Agent

The DHCP Relay Agent makes it possible for DHCP broadcast messages to be sent over routers. The DHCP Relay Agent enables DHCP clients to obtain IP addresses from a DHCP server on a remote subnet, or those that are not located on the local subnet.

### **DHCP Relay Agent (Option 82)**

Option 82 is used by the relay agent to insert additional information into the client's DHCP request. The Relay Agent Information option is inserted by the DHCP relay agent when forwarding client-originated DHCP packets to a DHCP server. Servers recognize the Relay Agent Information option and use the Information to implement IP address assignment policies to the Client.

When Option 82 is enabled on the switch, a subscriber device or host is identified by the switch port through which it connects to the network (in addition to its MAC address). Multiple hosts on the subscriber LAN can be connected to the same port on the access switch and are uniquely identified

The Option 82 information contains 2 sub-options: Circuit ID and Remote ID, which define the relationship between End Device IP and the DHCP option 82 server. The "Circuit ID" is a 4-byte number generated by combining the Ethernet switch's physical port number and VLAN ID. The format of the "Circuit ID" is described below:

#### FF-VV-VV-PP

Where the first byte "FF" is fixed to "01", the second and the third byte "VV-VV" is formed by the port VLAN ID in hex, and the last byte "PP" is formed by the port number in hex. For example,

01–00–0F–03 is the "Circuit ID" of port number 3 with port VLAN ID 15.

The "Remote ID" is to identify the relay agent itself. It can be one of the following types:

- 1. The IP address of the relay agent.
- 2. The MAC address of the relay agent.
- 3. The combination of IP address and MAC address of the relay agent.
- 4. A user-defined string.



## **Server IP Address**

### 1st Server

Setting	Description	Factory Default
IP address for the	This assigns the IP address of the 1st DHCP server that	None
1st DHCP server	the switch tries to access.	

## 2<sup>nd</sup> Server

Setting	Description	Factory Default
IP address for the	This assigns the IP address of the 2nd DHCP server that	None
2nd DHCP server	the switch tries to access.	

## 3<sup>rd</sup> Server

Setting	Description	Factory Default
	This assigns the IP address of the 3rd DHCP server that the switch tries to access.	None

## 4th Server

Setting	Description	Factory Default
IP address for the	This assigns the IP address of the 4th DHCP server that	None
4th DHCP server	the switch tries to access.	

## **DHCP Option 82**

## Enable Option82

Setting	Description	Factory Default
Enable or Disable	Enable or disable DHCP Option 82 function.	Disable

## Type

Setting	Description	Factory Default
IP	Use switch IP address as the remote ID sub-option.	IP
MAC	Use switch MAC address as the remote ID sub-option.	IP
Client-ID	Use combination of switch MCA address and IP address as the remote ID sub-option.	IP
Other	Use user-defined value as the remote ID sub-option.	IP

### Value

Setting	Description	Factory Default
	Display the value according to the type you set.	
Max. 12 characters	If you set Other as Type, you have to fill it.	switch IP address

## Display

Setting	Description	Factory Default
	This hexadecimal value is automatically generated according to the Value field. It's the actual value set at the DHCP server as the Remote-ID to identify the relay agent. Users can not modify it.	COA87FFD

## **DHCP Function Table**

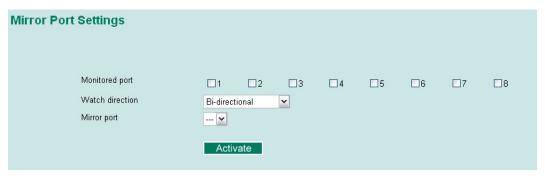
### Enable

Setting	Description	Factory Default
Enable or Disable	Enable or disable DHCP Option 82 function for this	Disable
	port.	

## **Using Diagnosis**

The TN-5500 provides two important tools for administrators to diagnose network systems.

#### Mirror Port



The **Mirror port** function can be used to monitor data being transmitted through the specific ports. This is done by setting up another port (the *mirror port*) to receive the same data being transmitted from, or both to and from, the ports under observation. This allows the network administrator to **sniff** the observed ports and thus keep tabs on network activity.

Take the following steps to set up the **Mirror Port** function:

#### STEP 1

Configure TN-5500's **Mirror Port** function from either the Console utility or Web Browser interface. You will need to configure three settings:

Monitored Port	Select the port number for all ports whose network activity will be monitored.	
Mirror Port	Select the port number for all ports that will be used to monitor the activity of the monitored ports.	
Watch Direction	<ul> <li>Input data stream         Select this option to monitor only those data packets coming into the TN-5500's ports.     </li> </ul>	
	• Output data stream Select this option to monitor only those data packets being sent <i>out through</i> TN-5500's ports.	
	• <b>Bi-directional</b> Select this option to monitor data packets both coming <i>into</i> , and being sent <i>out through</i> , the TN-5500's ports.	

#### STEP 2

Be sure to activate your settings before exiting.

- When using the Web Browser interface, activate by clicking on the **Activate** button.
- When using the Console utility, activate by first highlighting the Activate menu option, and then press Enter. You should receive the Mirror port settings are now active! (Press any key to continue) message.

## Ping

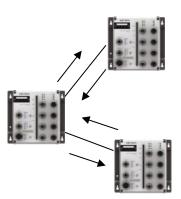


The **Ping** function uses the *ping* command to give users a simple but powerful tool for troubleshooting network problems. The function's most unique feature is that even though the ping command is entered from the user's PC keyboard, the actual ping command originates from TN-5500 itself. In this way, the user can essentially sit on top of TN-5500 and send ping commands out through its ports.

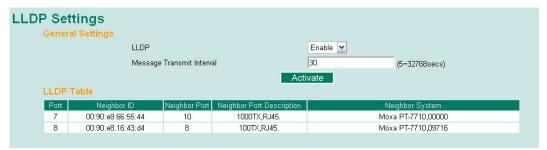
To use the Ping function, type in the desired IP address, and then press **Enter** from the Console utility, or click **Ping** when using the Web Browser interface.

### **LLDP**

Defined by IEEE 802.11AB, LLDP is an OSI Layer 2 Protocol that standardizes the methodology of self-identity advertisement. It allows each networking device, e.g. a Moxa managed switch, to periodically inform its neighbors about its self-information and configurations. As a result, all of such devices would have knowledge about their neighbors; and through SNMP, this knowledge can be transferred to Moxa's MXview for auto-topology and network visualization purposes.



## **LLDP Settings**



Defined by IEEE 802.11AB, LLDP is an OSI Layer 2 Protocol that standardizes the methodology of self-identity advertisement. It allows each networking device, such as a Moxa managed switch, to periodically inform its neighbors about its self-information and configurations. As a result, all such devices will have knowledge about their neighbors; and through SNMP, this knowledge can be transferred to Moxa's MXview for auto-topology and network visualization purposes.

#### Enable LLDP

Setting	Description	Factory Default
Enable or Disable	Enable or disable LLDP function.	Enable

#### Value

Setting	Description	Factory Default
5 to 32758	Transmit interval of LLDP messages, in seconds.	30 (seconds)

#### **LLDP**

Setting	Description	Factory Default
Enable/Disable	Enable or disable LLDP function	Enable

#### Message Transmit Interval

Setting	Description	Factory Default
5 to 32768	Transmit interval of LLDP messages, in seconds.	30 (seconds)

#### LLDP Table

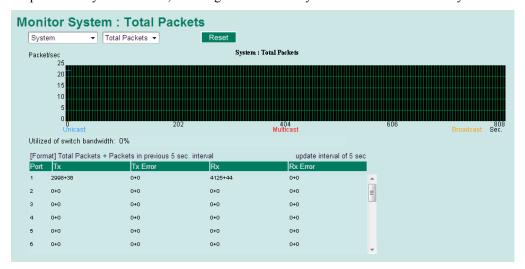
Setting	Description
Port	Port number of the port connecting to the neighboring device.
Neighbor ID	Entity that identifies a neighboring device uniquely (usually the MAC address)
Neighbor Port	The port number of connected neighboring device.
Neighbor Port Description	A textual description of the neighboring device's interface.
Neighbor System	Hostname of the neighboring device.

## **Using Monitor**

You can monitor statistics in real time from the TN-5500's web console and serial console.

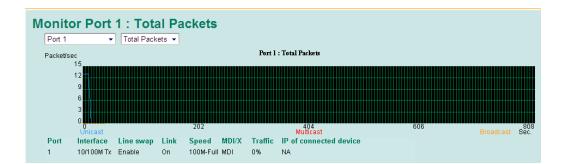
## Monitor by Switch

Access the Monitor by selecting **System** from the left selection bar. Monitor by System allows the user to view a graph that shows the combined data transmission activity of all of the TN-5500's ports. Click one of the four options—**Total Packets**, **TX Packets**, **RX Packets**, or **Error Packets**—to view transmission activity of specific types of packets. Recall that TX Packets are packets sent out from the TN-5500, RX Packets are packets received from connected devices, and Error Packets are packets that did not pass TCP/IP's error checking algorithm. The Total Packets option displays a graph that combines TX, RX, and TX Error, RX Error Packets activity. The graph displays data transmission activity by showing **Packets/s** (i.e., packets per second, or pps) versus **sec.** (seconds). In fact, three curves are displayed on the same graph: **Uni-cast** packets (in red color), **Multi-cast** packets (in green color), and **Broad-cast** packets (in blue color). The graph is updated every few seconds, allowing the user to analyze data transmission activity in real-time.



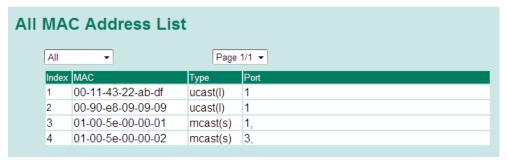
## Monitor by Port

Access the Monitor by Port function by selecting **ALL 10/100M** or **Port i**, in which **i=1,2,...,8**, from the left pull-down list. The **Port i** options are identical to the Monitor by System function discussed above, in that users can view graphs that show All Packets, TX Packets, RX Packets, or Error Packets activity, but in this case, only for an individual port. The **All Ports** option is essentially a graphical display of the individual port activity that can be viewed with the Console Monitor function discussed above. The All Ports option shows three vertical bars for each port. The height of the bar represents **Packets/s** for the type of packet at the instant the bar is being viewed. That is, as time progresses, the height of the bar moves up or down so that the user can view the change in the rate of packet transmission. The blue colored bar shows **Uni-cast** packets, the red colored bar shows **Multi-cast** packets, and the orange colored bar shows **Broad-cast** packets. The graph is updated every few seconds, allowing the user to analyze data transmission activity in real-time.



## **Using the MAC Address Table**

This section explains the information provided by the TN-5500's MAC address table.



The MAC Address table can be configured to display the following the TN-5500 MAC address groups.

ALL	Select this item to show all TN-5500 MAC addresses
ALL Learned	Select this item to show all TN-5500 Learned MAC addresses
ALL Static Lock	Select this item to show all TN-5500 Static Lock MAC addresses
ALL Static	Select this item to show all TN-5500 Static/Static Lock /Static Multicast MAC addresses
ALL Static Multicast	Select this item to show all TN-5500 Static Multicast MAC addresses
Port x	Select this item to show all MAC addresses of dedicated ports

The table will display the following information:

MAC	This field shows the MAC address
Type	This field shows the type of this MAC address
Port	This field shows the port that this MAC address belongs to

## **Using Event Log**



Bootup	This field shows how many times the TN-5500 has been rebooted or cold started.
Date	The date is updated based on how the current date is set in the <b>Basic Setting</b> page.
Time	The time is updated based on how the current time is set in the <b>Basic Setting</b> page.
System Startup Time	The system startup time related to this event.
Events	Events that have occurred.

#### **NOTE**

The following events will be record into TN-5500's Event Log Table.

- Cold start
- Warm start
- Configuration change activated
- Power 1/2 transition (Off  $\rightarrow$  On), Power 1/2 transition (On  $\rightarrow$  Off)
- Authentication fail
- Topology changed
- Master setting is mismatched
- Port traffic overload
- dot1x Auth Fail
- Port link off / on

# **Using Syslog**

This function provides the event logs for the syslog server. The function supports 3 configurable syslog servers and syslog server UDP port numbers. When an event occurs, the event will be sent as a syslog UDP packet to the specified syslog servers.



### Syslog Server 1

Setting	Description	Factory Default
IP Address	Enter the IP address of 1st Syslog server used by your network.	None
Port Destination (1 to 65535)	Enter the UDP port of 1st Syslog server.	514

#### Syslog Server 2

Setting	Description	Factory Default
IP Address	Enter the IP address of 2nd Syslog server used by your network.	None
Port Destination (1 to 65535)	Enter the UDP port of 2nd Syslog server.	514

## Syslog Server 3

Setting	Description	Factory Default
IP Address	Enter the IP address of 3rd Syslog server used by your network.	None
Port Destination (1 to 65535)	Enter the UDP port of 3rd Syslog server.	514

#### NOTE

The following events will be recorded into the TN-5500's Event Log table, and will then be sent to the specified Syslog Server:

- Cold start
- Warm start
- Configuration change activated
- Power 1/2 transition (Off  $\rightarrow$  On), Power 1/2 transition (On  $\rightarrow$  Off)
- Authentication fail
- Topology changed
- Master setting is mismatched
- Port traffic overload
- dot1x Auth Fail
- Port link off / on

## **Using HTTPS/SSL**

To secure your HTTP access, the TN-5500 supports HTTPS/SSL to encrypt all HTTP traffic. Perform the following steps to access the TN-5500's web browser interface via HTTPS/SSL.

1. Open Internet Explorer and type https://TN-5500's IP address in the address field. Press Enter to establish the connection.



- 2. Warning messages will pop out to warn the user that the security certificate was issued by a company they have not chosen to trust.
- 3. Select **Yes** to enter the TN-5500's web browser interface and access the web browser interface secured via HTTPS/SSL.



#### **NOTE**

Moxa provides a Root CA certificate. After installing this certificate into your PC or Notebook, you can access the web browser interface directly and will not see any warning messages again. You may download the certificate from the TN-5500's CD-ROM.

# **EDS Configurator GUI**

EDS Configurator is a comprehensive Windows-based GUI that is used to configure and maintain multiple TN-5500 switches. A suite of useful utilities is available to help you locate the TN-5500 switches attached to the same LAN as the PC host (regardless of whether or not you know the IP addresses of the switches), connect to an TN-5500 whose IP address is known, modify the network configurations of one or multiple TN-5500 switches, and update the firmware of one or more TN-5500 switches. EDS Configurator is designed to provide you with instantaneous control of *all* of your TN-5500 switches, regardless of location. You may download the EDS Configurator software from Moxa's website free of charge.

This chapter includes the following sections:

<b>Starting EDS Configurator</b>
<b>Broadcast Search</b>
Search by IP address
Upgrade Firmware
<b>Modify IP Address</b>
<b>Export Configuration</b>
Import Configuration
Unlock Server

### **Starting EDS Configurator**

To start EDS Configurator, locate and then run the executable file edscfgui.exe.

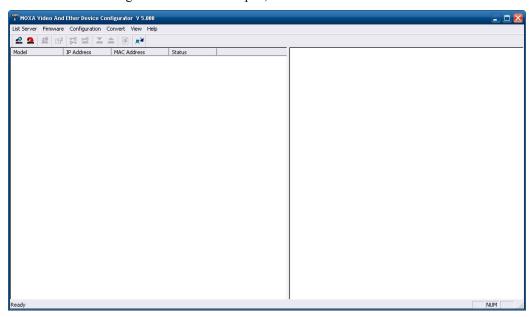
**NOTE** 

You may download the EDS Configurator software from Moxa's website at www.moxa.com.

For example, if the file was placed on the Windows desktop, it should appear as follows. Simply double click on the icon to run the program.



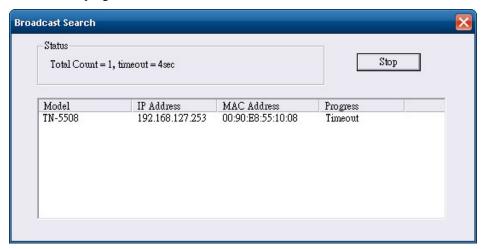
The Moxa EDS Configurator window will open, as shown below.



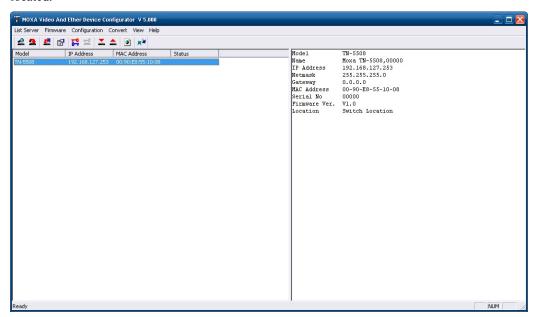
#### **Broadcast Search**

Use the Broadcast Search utility to search the LAN for all TN-5500 switches that are connected to the LAN. Note that since the search is done by MAC address, Broadcast Search will not be able to locate Moxa switches connected outside the PC host's LAN. Start by clicking the Broadcast Search icon and one by Search under the List Server menu.

The Broadcast Search window will open, displaying a list of all switches located on the network, as well as the progress of the search.



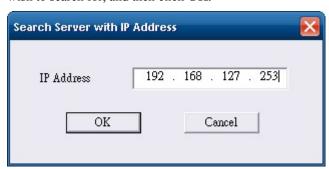
Once the search is complete, the Configurator window will display a list of all switches that were located.



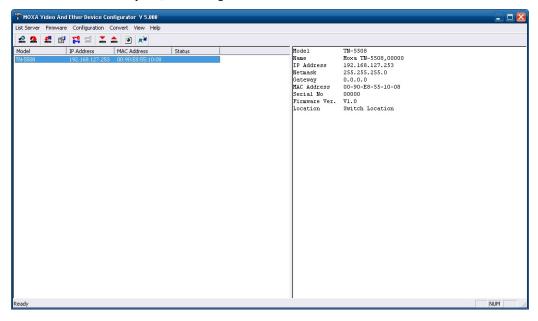
# Search by IP address

This utility is used to search for TN-5500 switches one at a time. Note that the search is conducted by IP address, so you should be able to locate any TN-5500 that is properly connected to your LAN, WAN, or even the Internet. Start by clicking the Specify by IP address icon selecting **Specify IP address** under the **List Server** menu.

The **Search Server with IP Address** window will open. Enter the IP address of the switch you wish to search for, and then click **OK**.



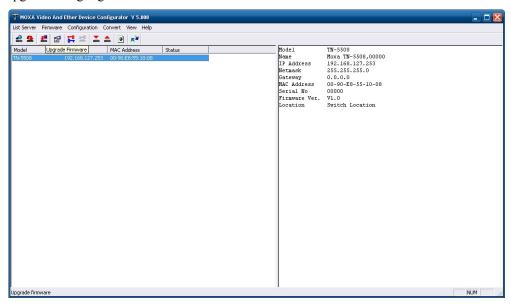
Once the search is complete, the Configurator window will add the switch to the list of switches.



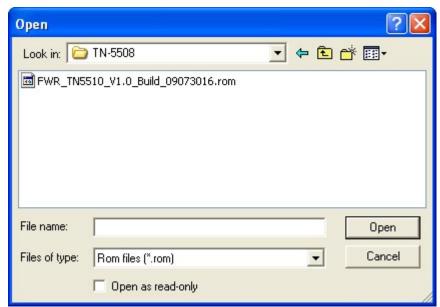
### **Upgrade Firmware**

Keep your TN-5500 up to date with the latest firmware from Moxa. Perform the following steps to upgrade the firmware:

- 1. Download the updated firmware (\*.rom) file from the Moxa website (www.moxa.com).
- 2. Click the switch (from the **Moxa EDS Configurator** window) whose firmware you wish to upgrade to highlight it.



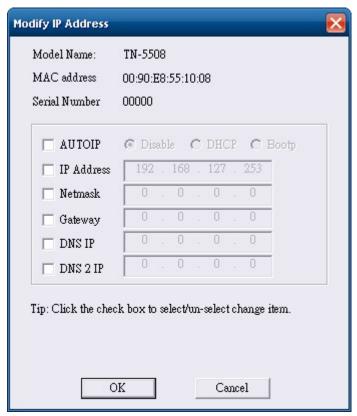
- 3. Click the **Upgrade Firmware** toolbar icon , or select **Upgrade** under the **Firmware** menu. If the switch is Locked, you will be prompted to input the switch's User Name and Password.
- 4. Use the **Open** window to navigate to the folder that contains the firmware upgrade file, and then click the correct "\*.rom" file (**eds.rom** in the example shown below) to select the file. Click **Open** to activate the upgrade process.



## **Modify IP Address**

You may use the Modify IP Address function to reconfigure TN-5500's network settings. Start by clicking the Modify IP address icon , or by selecting **Modify IP address** under the **Configuration** menu.

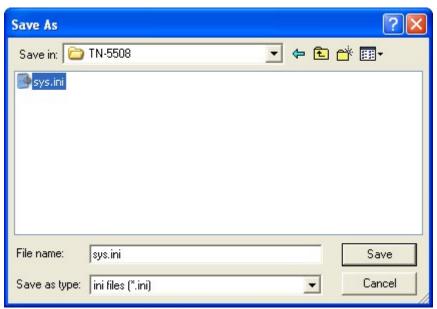
The **Modify IP Address** window will open. Checkmark the box to the left of the items that you wish to modify, and then Disable or Enable DHCP. Enter the IP Address, Subnet mask, Gateway, and DNS IP. Click **OK** to accept the changes to the configuration.



# **Export Configuration**

The **Export Configuration** utility is used to save the entire configuration of a particular TN-5500 to a text file. Take the following steps to export a configuration:

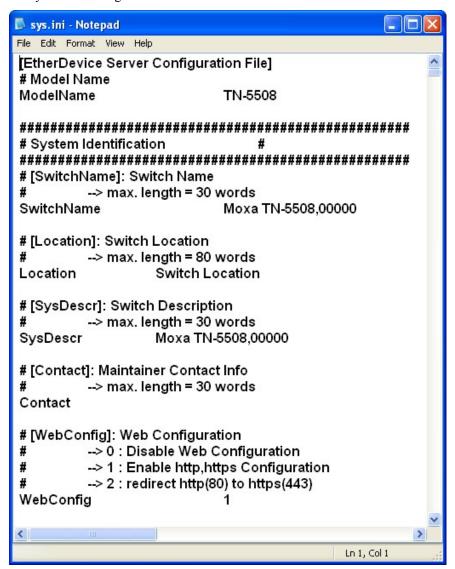
1. Highlight the switch (from the Server list in the Configurator window's left pane), and then click the **Export** toolbar icon or select **Export Configuration** from the **Configuration** menu. Use the **Open** window to navigate to the folder in which you want to store the configuration, and then type the name of the file in the File name input box. Click **Open**.



2. Click **OK** when the **Export configuration to file OK** message appears.



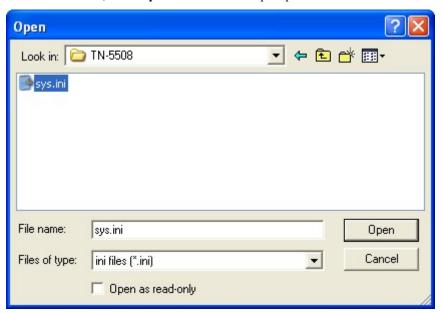
3. You may use a standard text editor, such as Notepad under Windows, to view and modify the newly created configuration file.



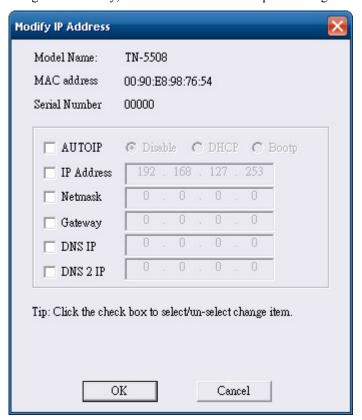
### **Import Configuration**

The **Import Configuration** function is used to import an entire configuration from a text file to the TN-5500. This utility can be used to transfer the configuration from one TN-5500 to another, by first using the Export Configuration function (described in the previous section) to save a switch configuration to a file, and then using the Import Configuration function. Perform the following steps to import a configuration:

- 2. Use the **Open** window to navigate to the text file that contains the desired configuration. Once the file is selected, click **Open** to initiate the import procedure.



3. The **Modify IP Address** window will be displayed, with a special note attached at the bottom. Parameters that have been changed will be activated with a checkmark. You may make more changes if necessary, and then click **OK** to accept the changes.



#### **Unlock Server**

The Unlock Server function is used to open a password protected switch so that the user can modify its configuration, import/export a configuration, etc. There are six possible responses under the **Status** column. The **Status** of a TN-5500 indicates how the switch was located (by Moxa EDS Configurator), and what type of password protection it has.

The six options are as follows (note that the term **Fixed** is borrowed from the standard *fixed IP address* networking terminology):

#### Locked

The switch is password protected, "Broadcast Search" was used to locate it, and the password has not yet been entered from within the current Configurator session.

#### Unlocked

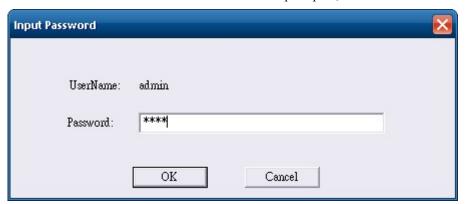
The switch is password protected, "Broadcast Search" was used to locate it, and the password has been entered from within the current Configurator session. Henceforth during this Configurator session, activating various utilities for this switch will not require re-entering the server password.

#### Blank

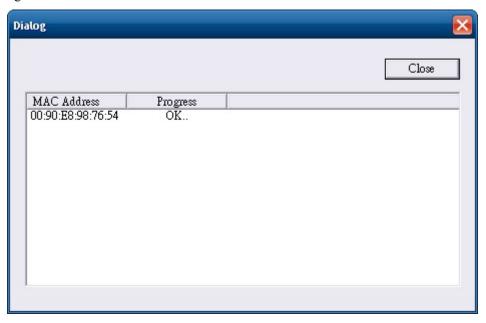
The TN-5500 is not password protected, and "Broadcast Search" was used to locate it.

Follow the steps given below to unlock a locked TN-5500 (i.e., an TN-5500 with Status "Locked" or "Locked Fixed"). Highlight the server (from the Moxa Switch list in the Configurator window's left pane), and then click the **Unlock** toolbar icon , or select **Unlock** from the **Configuration** menu.

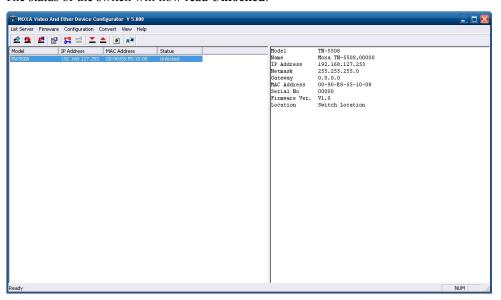
1. Enter the switch's **User Name** and **Password** when prompted, and then click **OK**.



2. When the **Unlock status** window reports Progress as **OK**, click the **Close** button in the upper right corner of the window.



3. The status of the switch will now read **Unlocked**.



# A

# **MIB Groups**

The TN-5500 comes with built-in SNMP (Simple Network Management Protocol) agent software that supports cold/warm start trap, line up/down trap, and RFC 1213 MIB-II.

The standard MIB groups that the TN-5500 supports are as follows:

#### MIB II.1 - System Group

sysORTable

#### MIB II.2 – Interfaces Group

ifTable

#### MIB II.4 - IP Group

ipAddrTable

ipNetToMediaTable

**IpGroup** 

IpBasicStatsGroup

**IpStatsGroup** 

#### MIB II.5 - ICMP Group

IcmpGroup

IcmpInputStatus

IcmpOutputStats

#### MIB II.6 - TCP Group

tcpConnTable

TcpGroup

TcpStats

#### MIB II.7 – UDP Group

udpTable

UdpStats

```
MIB II.10 - Transmission Group
             dot3
             dot3StatsTable
MIB II.11 - SNMP Group
             SnmpBasicGroup
             SnmpInputStats
             SnmpOutputStats \\
MIB II.17 - dot1dBridge Group
             dot1dBase
                   dot1dBasePortTable
             dot1dStp
                   dot1dStpPortTable\\
             dot1dTp
                   dot1dTpFdbTable\\
                   dot1dTpPortTable\\
                   dot1dTpHCPortTable\\
                   dot1dTpPortOverflowTable\\
             pBridgeMIB
                   dot1dExtBase
                   dot1dPriority
                   dot1dGarp
             qBridgeMIB
                   dot1qBase
                   dot1qTp
                        dot1qFdbTable
                        dot1qTpPortTable
                        dot1qTpGroupTable\\
```

dot1qStatic

dot1qVlan

#### A-2

dot1q Forward Unregistered Table

dot1qStaticUnicastTable
dot1qStaticMulticastTable

dot1qVlanCurrentTable dot1qVlanStaticTable dot1qPortVlanTable The TN-5500 also provides a private MIB file, located in the file **Moxa-TN5508-MIB.my** or **Moxa-TN5510-MIB.my** on the TN-5508/5510 utility CD-ROM.

#### **Public Traps**

- Cold Start
- Link Up
- Link Down
- Authentication Failure
- dot1dBridge New Root
- dot1dBridge Topology Changed

#### **Private Traps**

- Configuration Changed
- Power On
- Power Off
- Traffic Overloaded
- Turbo Ring Topology Changed
- Turbo Ring Coupling Port Changed
- Turbo Ring Master Mismatch

# **Modbus/TCP Map**

### Modbus Information v1.0

# Read Only Registers (Support Function Code 4) 1 Word = 2 Bytes

Address	Data Type	Description
	, / <b>,</b>	System Information
0x0000	1 word	Vendor ID = $0x1393$
0x0001	1 word	Unit ID (Ethernet = 1)
0x0002	1 word	Product Code = $0x001A$
0x0010	20 word	Vendor Name = "Moxa"  Word 0 Hi byte = 'M'  Word 0 Lo byte = 'o'  Word 1 Hi byte = 'x'  Word 1 Lo byte = 'a'  Word 2 Hi byte = '\0'  Word 2 Lo byte = '\0'
0x0030	20 word	Product Name = "TN-5500" or "TN-5510"  Word 0 Hi byte = 'T'  Word 0 Lo byte = 'N'  Word 1 Hi byte = '-'  Word 1 Lo byte = '5'  Word 2 Hi byte = '5'  Word 2 Lo byte = '0' or '1'  Word 3 Hi byte = '8' or '0'  Word 3 Lo byte = '\0'  Word 4 Hi byte = '\0'  Word 4 Lo byte = '\0'  Word 4 Lo byte = '\0'
0x0050	1 word	Product Serial Number
0x0051	2 word	Firmware Version Word 0 Hi byte = major (A) Word 0 Lo byte = minor (B) Word 1 Hi byte = release (C) Word 1 Lo byte = build (D)

0x0053	2 word	Firmware Release Date Ex: Firmware was released on 2007-05-06 at 09 o'clock Word $0 = 0x0609$ Word $1 = 0x0705$
0x0055	3 word	Ethernet MAC Address Ex: MAC = 00-01-02-03-04-05 Word 0 Hi byte = 0x00 Word 0 Lo byte = 0x01 Word 1 Hi byte = 0x02 Word 1 Lo byte = 0x03 Word 2 Hi byte = 0x04 Word 2 Lo byte = 0x05
0x0058	1 word	Power 1 0x0000:Off 0x0001:On
0x0059	1 word	Power 2 0x0000:Off 0x0001:On
0x005A	1 word	Fault LED Status 0x0000:No 0x0001:Yes
0x0082	1 word	DO1 0x0000:Off 0x0001:On
0x0083	1 word	DO2 0x0000:Off 0x0001:On
	-	Port Information
0x1000~0x1007	1 word	Port 1~8 Status 0x0000:Link down 0x0001:Link up 0x0002:Disable 0xFFFF:No port
0x1100~0x1107	1 word	Port 1~8 Speed 0x0000:10M-Half 0x0001:10M-Full 0x0002:100M-Half 0x0003:100M-Full 0x0004:1G-Half 0x0005:1G- Full 0xFFFF:No port
0x1200~0x1207	1 word	Port 1~8 Flow Ctrl 0x0000:Off 0x0001:On 0xFFFF:No port

0v1200 0v1207	1 11104	Devid 1 0 MDI/MDIV
0x1300~0x1307	1 word	Port 1~8 MDI/MDIX
		0x0000:MDI 0x0001:MDIX
0-1400 0-1412(Dort 1)	20 and	0xFFFF:No port
0x1400~0x1413(Port 1)	20 word	Port 1~8 Description
0x1414~0x1427(Port 2)		Port Description = "100TX, RJ45."
		Word 0 Hi byte = '1'
		Word 1 Li byte = '0'
		Word 1 Hi byte = '0' Word 1 Lo byte = 'T'
		word 1 Lo byte - 1
		Word 4 Hi byte = '4'
		Word 4 Lo byte = '5'
		Word 5 Hi byte = '.'
		Word 5 Lo byte = '\0'
	1	Packets Information
0x2000~0x200F	2 word	Port 1~8 Tx Packets
		Ex: port 1 Tx Packets = 0x44332211
		Word $0 = 4433$
		Word 1 = 2211
0x2100~0x210F	2 word	Port 1~8 Rx Packets
		Ex: port 1 Rx Packets = $0x44332211$
		Word $0 = 4433$
		Word 1 = 2211
0x2200~0x220F	2 word	port 1~8 Tx Error Packets
		Ex: port 1 Tx Error Packets = $0x44332211$
		Word $0 = 4433$
		Word 1 = 2211
0x2300~0x230F	2 word	port 1~8 Rx Error Packets
		Ex: port 1 Rx Error Packets = $0x44332211$
		Word $0 = 4433$
		Word 1 = 2211
	<u> </u>	Redundancy Information
0x3000	1 word	Redundancy Protocol
		0x0000:None
		0x0001:RSTP
		0x0002:Turbo Ring
		0x0003:Turbo Ring V2
		0x0004:Turbo Chain
0x3100	1 word	RSTP Root
		0x0000:Not Root
		0x0001:Root
		0xFFFF:RSTP Not Enable

0x3200~0x3207	1 word	RSTP Port 1~8 Status
0.00200 0.00207	1 ,, 614	0x0000:Port Disabled
		0x0001:Not RSTP Port
		0x0002:Link Down
		0x0003:Blocked
		0x0004:Learning
		0x0005:Forwarding
		0xFFFF:RSTP Not Enable
0x3300	1 word	TR Master/Slave
		0x0000:Slave
		0x0001:Master
0. 2201	1 1	0xFFFF:Turbo Ring Not Enable
0x3301	1 word	TR 1st Port status
		0x0000:Port Disabled
		0x0001:Not Redundant 0x0002:Link Down
		0x0003:Blocked
		0x0004:Learning
		0x0005:Forwarding
0x3302	1 word	TR 2nd Port status
		0x0000:Port Disabled
		0x0001:Not Redundant
		0x0002:Link Down
		0x0003:Blocked
		0x0004:Learning
0x3303	1 word	0x0005:Forwarding
0X3303	1 word	TR Coupling 0x0000:Off
		0x0001:On
		0xFFFF:Turbo Ring Not Enable
0x3304	1 word	TR Coupling Port status
		0x0000:Port Disabled
		0x0001:Not Coupling Port
		0x0002:Link Down
		0x0003:Blocked
		0x0005:Forwarding
		0xFFFF:Turbo Ring Not Enable
0x3305	1 word	TR Coupling Control Port status
		0x0000:Port Disabled
		0x0001:Not Coupling Port
		0x0002:Link Down 0x0003:Blocked
		0x0005:Forwarding
		0x0006:Inactive
		0x0007:Active
		0xFFFF:Turbo Ring Not Enable
		on III . I divo I ting I tot Endoir

0x3500	1 word	TR2 Coupling Mode
		0x0000:None
		0x0001:Dual Homing
		0x0002:Coupling Backup
		0x0003:Coupling Primary 0xFFFF:Turbo Ring V2 Not Enable
0x3501	1 word	
0x3301	1 word	TR2 Coupling Port Primary status
		(Using in Dual Homing, Coupling Backup, Coupling Primary)
		0x0000:Port Disabled
		0x0001:Not Coupling Port
		0x0002:Link Down
		0x0003:Blocked
		0x0004:Learning
		0x0005:Forwarding
		0xFFFF:Turbo Ring V2 Not Enable
0x3502	1 word	TR2 Coupling Port Backup status
		(Only using in Dual Homing)
		0x0000:Port Disabled
		0x0001:Not Coupling Port
		0x0002:Link Down
		0x0003:Blocked
		0x0004:Learning
		0x0005:Forwarding
0.000		0xFFFF:Turbo Ring V2 Not Enable
0x3600	1 word	TR2 Ring 1 status
		0x0000:Healthy
		0x0001:Break
02601	1 and	0xFFFF:Turbo Ring V2 Not Enable
0x3601	1 word	TR2 Ring 1 Master/Slave 0x0000:Slave
		0x0001:Master
		0xFFFF:Turbo Ring V2 Ring 1 Not Enable
0x3602	1 word	TR2 Ring 1 1 <sup>st</sup> Port status
		0x0000:Port Disabled
		0x0001:Not Redundant
		0x0002:Link Down
		0x0003:Blocked
		0x0004:Learning
		0x0005:Forwarding
		0xFFFF:Turbo Ring V2 Ring 1 Not Enable
0x3603	1 word	TR2 Ring 1 2 <sup>nd</sup> Port status
		0x0000:Port Disabled
		0x0001:Not Redundant
		0x0002:Link Down
		0x0003:Blocked 0x0004:Learning
		0x0004.Learning 0x0005:Forwarding
		0xFFFF:Turbo Ring V2 Ring 1 Not Enable
		VALITITIES THE TENED I THE DIRECTOR

0x3680	1 word	TR2 Ring 2 status
	1 ,, 014	0x0000:Healthy
		0x0001:Break
		0xFFFF:Turbo Ring V2 Ring 2 Not Enable
0x3681	1 word	TR2 Ring 2 Master/Slave
		0x0000:Slave
		0x0001:Master
0.2602	1 1	0xFFFF:Turbo Ring V2 Ring 2 Not Enable
0x3682	1 word	TR2 Ring 2 1 <sup>st</sup> Port status 0x0000:Port Disabled
		0x0001:Not Redundant
		0x0002:Link Down
		0x0003:Blocked
		0x0004:Learning
		0x0005:Forwarding
		0xFFFF:Turbo Ring V2 Ring 2 Not Enable
0x3683	1 word	TR2 Ring 2 2 <sup>nd</sup> Port status
		0x0000:Port Disabled
		0x0001:Not Redundant
		0x0002:Link Down
		0x0003:Blocked
		0x0004:Learning
		0x0005:Forwarding 0xFFFF:Turbo Ring V2 Ring 2 Not Enable
0x3700	1 word	Turbo Chain Switch Role Mode
0.13 / 00	1 ,, 014	0x0000:Head Switch
		0x0001:Member Switch
		0x0002:Tail Switch
		0xFFFF:Turbo Chain Not Enable
0x3701	1 word	Turbo Chain 1 <sup>st</sup> Port Status
		0x0000:Link Down
		0x0001:Blocking
		0x0002:Blocked
		0x0003:Forwarding
		0xFFFF:Turbo Chain Not Enable
0x3702	1 word	Turbo Chain 2 <sup>nd</sup> Port Status
		0x0000:Link Down
		0x0001:Blocking
		0x0002:Blocked
		0x0003:Forwarding
		0xFFFF:Turbo Chain Not Enable

Memory mapping is from address 0x0000 to address 0x3FFF.

# **Specifications**

**Technology** 

Standards IEEE 802.3 for 10BaseT

IEEE 802.3u for 100BaseT(X)
IEEE 802.3ab for 1000BaseT(X)
IEEE 802.3x for Flow Control

IEEE 802.1D for Spanning Tree Protocol

IEEE 802.1w for Rapid STP IEEE 802.1Q for VLAN Tagging IEEE 802.1p for Class of Service IEEE 802.1X for Authentication

IEEE 802.3ad for Port Trunk with LACP

Protocols IGMP v1/v2 device, GMRP, GVRP, SNMP v1/v2C/v3, DHCP

Server/Client, DHCP Option 66/67/82, BootP, TFTP, SNTP, SMTP, RARP, RMON, HTTP, HTTPS, Telent, SSH, Syslog,

LLDP, IEEE 1588 PTP, Modbus/TCP, IPv6

MIB-II, Ethernet-like MIB, P-BRIDGE MIB, Q-BRIDGE MIB,

Bridge MIB, RSTP MIB, RMON MIB Group 1, 2, 3, 9

Flow Control IEEE802.3x flow control, back pressure flow control

**Switch Properties** 

Priority Queues 4
Max. Number of Available 64

**VLANs** 

VLAN ID Range VID 1 to 4094

IGMP Groups 256

Interface

Fast Ethernet Front cabling, M12 connector, 10/100BaseT(X) auto negotiation

speed, F/H duplex mode, and auto MDI/MDI-X connection

Gigabit Ethernet Down cabling, circular connector (RJ45 inside),

10/100/1000BaseT(X) auto negotiation speed, F/H duplex mode, auto MDI/MDI-X connection, with or without bypass relay

function

Console Port M12 A-coding 5-pin male connector

System LED Indicators PWR1, PWR2, FAULT, MSTR/HEAD, CPLR/TAIL

Port LED Indicators 10/100M (fast Ethernet port), 10/100/1000M (Gigabit Ethernet

port)

Alarm Contact Two relay outputs in one M12 A-coding 5-pin male connector

with current carrying capacity of 3 A @ 30 VDC or 3 A @ 240

VAC

Rotary Switches For setting the last 3 digits of the IP address

**Power Requirements** 

Input Voltage LV: 12/24/36/48 VDC (8.4 to 60 VDC)

MV: 72/96/110 VDC (50.4 to 154 VDC)

HV: 110/220 VDC/VAC (88 to 300 VDC, 85 to 264 VAC)

Input Current TN-5508 Series:

0.234 A @ 24 VDC, 0.104 A @ 72 VDC, 0.072 A @ 110 VDC,

0.18 A @ 110 VAC, 0.12 A @ 220 VAC

TN-5510-2GTX Series:

0.416 A @ 24 VDC, 0.187 A @ 72 VDC, 0.129 A @ 110VDC,

0.316 A @110 VAC, 0.208 A @ 220 VAC

TN-5510-2GTXBP Series:

0.52A @ 24 VDC, 0.218 A @ 72 VDC, 0.150 A @ 11 VDC,

0.369 A @ 110 VAC, 0.243 A @ 220 VAC

Connection M23, 6-pin male connector

Overload Current Protection Present Reverse Polarity Protection Present

**Physical Characteristics** 

Housing Metal, IP54 protection (with protective caps on unused ports)

Dimensions (W  $\times$  H  $\times$  D) TN-5508 Series:

185 x 170 x 69.8 mm (7.28 x 6.69 x 2.75 in)

TN-5510 Series:

185 x 183 x 69.8 mm (7.28 x 7.20 x 2.75 in)

Weight TN-5508 Series: 1650g

TN-5510 Series: 1700g

Installation Panal mounting, DIN-Rail mounting (with optional kit)

**Environmental Limits** 

Operating Temperature Standard Models: 0 to 60°C (32 to 140°F)

Wide Temp. Models: -40 to 75°C (-40 to 167°F)

Storage Temperature -40 to 85°C (-40 to 185°F) Operating Humidity 5 to 95% (non-condensing)

**Regulatory Approvals** 

Safety UL508 (Pending)

Rail Traffic EN50155, EN50121-3-2, EN50121-4 (Pending)
Road Traffic NEMA TS2 (Pending), e-Mark (Pending)
EMI FCC Part 15, CISPR (EN55022) class A

EMS EN61000-4-2 (ESD), level 3

EN61000-4-3 (RS), level 4 EN61000-4-4 (EFT), level 3 EN61000-4-5 (Surge), level 3 EN61000-4-6 (CS), level 3 EN61000-4-8 EN61000-4-11 EN61000-4-12 Shock IEC61373 Freefall IEC60068-2-32 Vibration IEC61373

Note: Please check Moxa's website for the most up-to-date certification status.

**WARRANTY** 5 years

Details: See <a href="https://www.moxa.com/warranty">www.moxa.com/warranty</a>